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Award

## **UKRI-5642 Service Contract for Polara Transmission Electron Microscopes**

UK Research & Innovation (UKRI)

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006670

Procurement identifier (OCID): ocds-h6vhtk-060e94 ([view related notices](#))

Published 26 January 2026, 1:34pm

### **Scope**

### **Reference**

UKRI-5642

### **Description**

The Medical Research Council (MRC) have appointed a supplier to provide a service contract for two Polara transmission electron microscopes, a Tecnai Spirit and a Tecnai F20 transmission electron microscope for a period of 3 years.

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## **Contract 1. UKRI-5642 Service Contract for Polara Transmission Electron Microscopes**

### **Supplier**

- ISS Group Services Ltd

### **Contract value**

- £215,245 excluding VAT
- £258,294 including VAT

Above the relevant threshold

### **Earliest date the contract will be signed**

5 February 2026

### **Contract dates (estimated)**

- 6 February 2026 to 31 December 2028
- 2 years, 10 months, 23 days

### **Main procurement category**

Services

### **CPV classifications**

- 50000000 - Repair and maintenance services

- 38511200 - Transmission electron microscope

## **Contract locations**

- UKH12 - Cambridgeshire CC
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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Single supplier - technical reasons

The original manufacturer for the Polara's has stopped providing service contracts for this equipment. ISS Group are now the only supplier with the technical capability and access to parts required to provide a service contract for this equipment.

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## Supplier

### ISS Group Services Ltd

- Public Procurement Organisation Number: PBQM-5421-TVXW

Unit B2, Greenside Way, Greengate Ind. Estate, Middleton

Manchester

M24 1SW

United Kingdom

Email: [services@iss-group.co.uk](mailto:services@iss-group.co.uk)

Region: UKD37 - Greater Manchester North East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. UKRI-5642 Service Contract for Polara Transmission Electron Microscopes

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## Contracting authority

### UK Research & Innovation (UKRI)

- Public Procurement Organisation Number: PDQJ-7126-JDHG

Polaris House

Swindon, Wiltshire

SN2 1FL

United Kingdom

Contact name: MRC Procurement

Telephone: +441793442000

Email: [mrcprocurement@ukri.org](mailto:mrcprocurement@ukri.org)

Website: <https://www.ukri.org/>

Region: UKK14 - Swindon

Organisation type: Public authority - central government