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Tender

Patient Transport Hub to NHS Bristol North Somerset and South Gloucestershire Integrated Care Board

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-006645

Procurement identifier (OCID): ocds-h6vhtk-03aed5

Published 7 March 2023, 4:19pm

Section I: Contracting authority

I.1) Name and addresses

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board

THREE SIX ZERO

BRISTOL

BS13NX

Contact

Angela Mortley

Email

angelamortley@nhs.net

Country

United Kingdom

Region code

UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://bnssg.icb.nhs.uk/>

Buyer's address

<https://health-family.force.com/s/Welcome>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Patient Transport Hub to NHS Bristol North Somerset and South Gloucestershire Integrated Care Board

Reference number

C137333

II.1.2) Main CPV code

- 79512000 - Call centre

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Bristol North Somerset and South Gloucestershire Integrated Care Board are seeking the provision of Patient Transport Hub (PTH).

The Patient Transport Hub promotes access to healthcare provision through an NHS funded transport service for those patients registered with a GP in NHS Bristol North Somerset and/or South Gloucestershire who meet the eligibility criteria as set down by NHS England and the Department of Health and Social Care (DHSC). Eligibility criteria includes vulnerable people by reason of mental health or learning disability, children, and eligible escorts.

The role of the PTH Provider is to liaise with patients/carers and subject to eligibility criteria book transport for qualifying patients and or signpost them to alternative modes of transport.

Full details including specification, activity, scope and requirements can be found within the procurement documentation.

The Commissioner has a budget of £400,000 per annum. The total contract value for the 5-year Contract is £2,000,000. At the end of the initial contract term the Commissioners will have an extension option for any number of periods up to a further 2 years available which will be awarded at their discretion, giving a maximum possible contract value of £2,800,000 over 7 years if the full contract term is fulfilled.

A separate procurement is being undertaken for Non Emergency Transport Services against the following lots: Lot 1 - Hemodialysis Car Service and Lot 2 - Planned Non-Emergency Patient Transport Services. Bidders intending to bid against Lot 1 and 2 (as described above) must do so against the separate Contract Notice and Invitation to Tender that is has been released.

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit (SCW) on behalf of the Commissioners.

II.1.5) Estimated total value

Value excluding VAT: £2,800,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85140000 - Miscellaneous health services

II.2.3) Place of performance

NUTS codes

- UKK1 - Gloucestershire, Wiltshire and Bristol/Bath area

II.2.4) Description of the procurement

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II.2.6) Estimated value

Value excluding VAT: £2,800,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

84

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As set out in the Invitation to Tender documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 April 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.3) Additional information

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: <https://health-family.force.com/s/Welcome>.

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid. The services are deemed to be subject to the full regime of current UK procurement legislation and as such this tender will be conducted in accordance with, and governed by, the Public Contracts Regulations 2015. This contract will therefore be awarded in accordance with the provisions applicable in Section 5 (sub-section 7) of the Public Contracts Regulations 2015.

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The contracting authority will observe the provisions and 10-day standstill period described in the Public Contracts Regulations 2015. Unsuccessful Bidders and applicants will receive scores and reasons for the decision, including the characteristics and relative advantages of the winning bid and the reasons why the Bidder/applicant was unsuccessful.

VI.4) Procedures for review

VI.4.1) Review body

High Court in London

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

As described in VI.3, deadline for lodging of appeals should be in accordance with Regulation 87 and Regulation 91 of the 2015 Regulations.