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Contract

Teleradiology Services

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2024/S 000-006614

Procurement identifier (OCID): ocids-h6vhtk-03f901

Published 1 March 2024, 9:29am

Section I: Contracting authority

I.1) Name and addresses

East Of England NHS Collaborative Hub c/o West Suffolk NHS Foundation Trust

Victoria House, Capital Park

Fulbourn

CB21 5XB

Contact

Corporate Services

Email

corporate.services@eoecph.nhs.uk

Country

United Kingdom

Region code

UKH12 - Cambridgeshire CC

Internet address(es)

Main address

<https://www.eoecph.nhs.uk>

Buyer's address

<https://www.eoecph.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Teleradiology Services

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

East of England NHS Collaborative Procurement Hub is awarding a Framework for the Provision of Teleradiology Services.

Lot 1 - Teleradiology Reporting Services

Lot 2 - AI Screening (Abandoned)

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £40,000,000

II.2) Description

II.2.1) Title

Lot 1 - Teleradiology Reporting Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Under this Framework remote reporting for imaging can be delivered in a variety of ways to meet the needs of the Contracting Authorities using the Framework.

Types of reporting need include:

- On demand reporting
- Major Trauma (within 60-minutes, refer to Section 3.4.4 in Reporting Services)
- Stroke (within 30-minutes, refer to Section 3.4.4 in Reporting Services)
- Routine radiology reporting (within 24-hours and 72-hours)
- Routine radiology reporting: overflow and backlog reporting (Up to 7-days)
- Acute reporting (within 1-hour)
- Inpatient reporting – In hours and out of hours (within 4-hours)
- 24-Hour availability

Scope of image reporting includes but is not limited to Plain Radiograph, CT, MRI and Sub-Specialities.

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

Initial term of 24-months with an option to extended for a further 2x12 months.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - AI Augmented Diagnostic and Reporting Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

After reviewing responses for Lot 2 it was found this Lot was not fit for purpose. It is therefore appropriate to withdraw this lot from the current procurement process and consider the future route to procure these services.

II.2.5) Award criteria

Quality criterion - Name: SSV / Weighting: 10

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025814](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

20 February 2024

V.2.2) Information about tenders

Number of tenders received: 17

Number of tenders received from SMEs: 16

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

4ways Healthcare Ltd

Nexus House, Boundary Way

Hemel Hempstead

HP2 7SJ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

4785250

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £40,000,000

Lowest offer: £39,999,999 / Highest offer: £40,000,000 taken into consideration

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V.2.3) Name and address of the contractor

Medica Reporting Ltd

6th Floor, One Priory Square

Hastings, East Sussex

TN34 1EA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

5026045

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Teleconsult UK

Walnut House Blackhill Drive

Wolverton Mill, Milton Keynes

MK12 5TS

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10665923

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Modality LLP

Granville House, 2 Tettenhall Road

Wolverhampton, West Midlands

WV1 4SB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC422179

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Axon Medical Ltd

4 Arkwright Road

South Croydon, London

CR2 0LD

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

13047920

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Hexarad group Ltd

Lynwood House, 373-375 Station Road

Harrow, Middlesex

HA1 2AW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

10249971

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Telemedicine Clinic Ltd

2 Chamberlain Square

Birmingham

B3 3HQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

695 8314

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Radiology Reporting Online LLP

Level 6, West, 350 Euston Road

London

London, NW1 3AX

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC360458

The contractor is an SME

Yes

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Canary Locums

Unit L and L1, 43-49 Fowler Road

Hainault

IG6 3FF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09078975

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Prescribing Services Ltd

The Norfolk Clinical Park Rowan House, Buxton

Norwich, Norfolk

NR10 5RH

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05913240

The contractor is an SME

Yes

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V.2.3) Name and address of the contractor

Heart and Lung Imaging Limited

18 Tiverton Road

Ruislip, Middlesex

HA4 0BW

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

12641287

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received: 17

Number of tenders received from SMEs: 16

Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

ATLAS DIAGNOSTICS REPORTING LIMITED

Tomorrow Building, MediaCityUK

Salford, Manchester

M50 2AB

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

07882951

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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Number of tenders received by electronic means: 17

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Alpha Radiology Reporting

17a Hawthorne Drive

Leicester

LE5 6DL

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

11527845

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

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The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DMC Healthcare Ltd

81 Bellegrove Road

Welling, Kent

DA16 3PG

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

06745192

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £40,000,000

Lowest offer: £39,999,999 / Highest offer: £40,000,000 taken into consideration

Section V. Award of contract

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected

Section VI. Complementary information

VI.3) Additional information

After reviewing responses for Lot 2 it was found this Lot was not fit for purpose. It is therefore appropriate to withdraw this lot from the current procurement process and consider the future route to procure these services.

Extension is possible. 2x12 month extensions are available.

VI.4) Procedures for review

VI.4.1) Review body

NHS Litigation Authority

8th Floor,10 South Colonnade, Canary Wharf

London

E14 4PU

Country

United Kingdom