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Tender

Lincolnshire Wellbeing Services

Lincolnshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-006585

Procurement identifier (OCID): ocids-h6vhtk-03d498

Published 29 February 2024, 4:50pm

Section I: Contracting authority

I.1) Name and addresses

Lincolnshire County Council

County Offices, Newland

Lincoln

LN1 1YL

Contact

Mrs Marie Kaempfe-Rice

Email

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Telephone

+44 1522554087

Country

United Kingdom

Region code

UKF3 - Lincolnshire

Internet address(es)

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Other activity

Preventative Public Health Services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Lincolnshire Wellbeing Services

Reference number

DN673071

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Lincolnshire County Council wishes to commission a single provider to deliver a countywide Wellbeing Service. The Lincolnshire Wellbeing Service (WBS) will be for individuals living in Lincolnshire that are 18 and over. The service will build upon the strengths of previous iterations of commissioned Wellbeing Services in Lincolnshire, and is informed by legislative requirements, local strategies, best practice guidance and local needs and demand analysis.

The WBS is aligned to four core aims:

- 1) To promote adults' ability to live fulfilling, active and independent lives;
- 2) Improve or prevent the deterioration of individuals' health, wellbeing, and overall quality of life;
- 3) Enhance independence at home, improve individuals' ability to self-care and access appropriate supporting structures and community resources;
- 4) Reduce or delay escalation to statutory support services.

The service outcomes the Council seeks to achieve through the delivery of the WBS are;

- To improve accessibility to support services for individuals through both direct delivery and system change;

- To identify and influence a network of community resources and partnering organisations to provide a balance of direct delivery and onward referral so there is no duplication of provision;
- To increase the number of people who can live independently in their own home with the use of technology and short-term support;
- To deliver an equitable service that is continually monitored through a health inequalities lens;
- To be a dynamic partner with the Council with a focus on continual improvement and development;
- To increase awareness of the service and its offer to ensure appropriate service users are identified and seek early interventions;
- To develop a digital self-help offer, which contributes to the overall digital programmes in the county, so individuals, who can, can self-serve as appropriate;
- To provide timely support to service users/potential service users;
- To support service users to improve their outcomes.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKF3 - Lincolnshire

II.2.4) Description of the procurement

Providers will be required to deliver the following elements in scope of the WBS:

- A Digital Offer; a Universal Offer available to all to access on Lincolnshire County Council's Connect to Support website.
- Assessment; A person-centred and strength-based assessment of all eligible individuals referred into the service.

- Generic Support; Generally, no more than 12 weeks of generic support based on the individual service users' outcomes and needs identified through their assessment, and always fixed term.
- Small Aids and Minor Alterations; Provision and/or installation of items of small aids to support daily living, and completing minor alterations which are supportive to the wellbeing and independence of the service user.
- Telecare Response Service; Provision of a visit to the home of a service user in response to a request from a telecare monitoring provider. Call out reasons will include non-injury falls and no response from the telecare user when an alarm is triggered.

Whilst the volumes of these services, and elements of, are not guaranteed the Invitation to Tender documentation does set out estimated demand assumptions.

II.2.6) Estimated value

Value excluding VAT: £30,000,000

II.2.14) Additional information

The Council intends to host a Provider Event following the publication of this Contract Notice, date to be confirmed. The purpose of this event will be two-fold. Firstly, it will be an opportunity to meet Commissioners and for them to take potential bidders through the tender documentation and requirements of submitting a bid. Secondly; there is the potential of networking and the possibility to explore joint bidding arrangements.

Whilst the Council intends to award to a single provider it welcomes bids involving partnering or consortia arrangements. As set out above the event will be an opportunity to consider and further develop these arrangements with other providers.

In addition to the event there will also be a subcontractors register. If you are not in a position to be a Lead Provider but still wish to be considered to participate as a subcontractor for any elements of the WBS, you can agree for your organisational details to be entered on the register that will then be shared with other prospective bidders to aid in facilitating this.

If you wish to express an interest in either attending the Provider Event and or having your details shared as part of a Subcontractors Register then please email:

Lucy.Sloan@lincolnshire.gov.uk

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016230](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 April 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English