

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006579-2023>

Contract

## **Delivery Partner for the FCDO's Future Service Management (FSM) Programme**

Foreign Commonwealth and Development Office

F20: Modification notice

Notice identifier: 2023/S 000-006579

Procurement identifier (OCID): ocds-h6vhtk-03aeb0

Published 7 March 2023, 12:52pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Foreign Commonwealth and Development Office

King Charles Street

London

#### **Email**

[ict.commercial@fcdo.gov.uk](mailto:ict.commercial@fcdo.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/foreign-commonwealth-development-office>

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Delivery Partner for the FCDO's Future Service Management (FSM) Programme

Reference number

CPG/6446/2021

#### **II.1.2) Main CPV code**

- 72222000 - Information systems or technology strategic review and planning services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The Future Service Management (FSM Delivery Partner shall:

- Define the Operating Model, Organisation Design and toolset strategy for the Service organisation.
- Document the rationale for make or buy recommendations.
- Create the Outline Business Case, ensuring approval.

- Develop the Full Business Case enabling the programme to implement, ensuring successful transition to the new model.

The requirement was competed via a Further Competition under CCS's Digital Outcomes and Specialists 5 framework agreement (DOS), RM1043.5.

A contract award notice was issued by the Authority on 16 July 2021:

<https://www.contractsfinder.service.gov.uk/notice/462a05ad-431c-45c5-87b3-02b1b44d785b?origin=SearchResults&p=1>

### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

14 July 2021

End date

1 January 2023

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section V. Award of contract/concession**

### **Contract No**

CPG/6446/2021

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

14 July 2021

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

DELOITTE LLP

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC303675

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £2,986,406.20

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Foreign Commonwealth & Development Office

London

Country

United Kingdom

---

## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 72222000 - Information systems or technology strategic review and planning services

#### **VII.1.2) Additional CPV code(s)**

- 72223000 - Information technology requirements review services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

Define the Operating Model, Organisation Design and toolset strategy for the Service organisation. Document the rationale for make or buy recommendations. Create the Outline Business Case, ensuring approval. Then develop the Full Business Case enabling the programme to implement, ensuring successful transition to the new model.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing**

## **system or concession**

Start date

14 July 2022

End date

30 June 2023

### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£2,986,406.20

### **VII.1.7) Name and address of the contractor/concessionaire**

DELOITTE LLP

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

OC303675

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

Within its procurement documents published as part of the Further Competition, the Authority included a discretionary provision for a six (6) month extension to the agreement. The Authority therefore considers it has met the requirements of reg. 72(1)a of the Regulations.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The Authority's FSM programme has been negatively impacted by various external factors beyond the control of either the Authority or the Supplier. These external factors have resulted in a delay to completion of the FSM programme and necessitated that the six (6) month discretionary extension be exercised to successfully complete the programme.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £2,986,406.20

Total contract value after the modifications

Value excluding VAT: £4,479,609.20