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Tender

Hearing Support Service

Westmorland and Furness Council

F02: Contract notice

Notice identifier: 2025/S 000-006556

Procurement identifier (OCID): ocids-h6vhtk-04e5f3

Published 21 February 2025, 10:00am

Section I: Contracting authority

I.1) Name and addresses

Westmorland and Furness Council

South Lakeland House, Lowther Street

Kendal

LA9 4DQ

Contact

Mrs Alyson Delin

Email

Alyson.Delin@westmorlandandfurness.gov.uk

Telephone

+44 7423749646

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<https://www.westmorlandandfurness.gov.uk/>

Buyer's address

<https://www.westmorlandandfurness.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hearing Support Service

Reference number

DN764602

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Service supports individuals who are d/Deaf (and are British Sign Language (BSL) users) and/or who are Hard of Hearing, have Dual Sensory Loss and are residing in the Westmorland and Furness Council area.

II.1.5) Estimated total value

Value excluding VAT: £205,620

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

The Service supports individuals who are d/Deaf (and are British Sign Language (BSL) users) and/or who are Hard of Hearing, have Dual Sensory Loss and are residing in the Westmorland and Furness Council area.

Service Users shall ordinarily be aged 18 years and over (or 16 years and over where a young person is being supported through transition between Children's and Adult's services), resident in the Westmorland and Furness Council area and be eligible for support as defined in the Care Act 2014.

The Service shall complement existing Council statutory duties delivered under the Care Act 2014, the Children and Families Act 2014 and the Equality Act 2010 (Specific Duties and Public Authorities) Regulations 2017.

The Provider shall deliver a person-centred Service which builds support around the Service User and provides maximum choice, control and flexibility in the way support is received regardless of the setting whilst maintaining the Service Users' dignity and respect.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £205,620

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2025

End date

31 August 2027

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

One 12 month option to extend

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 April 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

1 April 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

HM Courts & Tribunal Service

102 Petty France

London

SW1H 9AJ

Country

United Kingdom