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Tender

## **Hearing Support Service**

Westmorland and Furness Council

F02: Contract notice

Notice identifier: 2025/S 000-006556

Procurement identifier (OCID): ocds-h6vhtk-04e5f3

Published 21 February 2025, 10:00am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Westmorland and Furness Council

South Lakeland House, Lowther Street

Kendal

LA9 4DQ

#### **Contact**

Mrs Alyson Delin

#### **Email**

[Alyson.Delin@westmorlandandfurness.gov.uk](mailto:Alyson.Delin@westmorlandandfurness.gov.uk)

#### **Telephone**

+44 7423749646

#### **Country**

United Kingdom

**Region code**

UKD1 - Cumbria

**Internet address(es)**

Main address

<https://www.westmorlandandfurness.gov.uk/>

Buyer's address

<https://www.westmorlandandfurness.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hearing Support Service

Reference number

DN764602

#### **II.1.2) Main CPV code**

- 85300000 - Social work and related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Service supports individuals who are d/Deaf (and are British Sign Language (BSL) users) and/or who are Hard of Hearing, have Dual Sensory Loss and are residing in the Westmorland and Furness Council area.

#### **II.1.5) Estimated total value**

Value excluding VAT: £205,620

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD1 - Cumbria

#### **II.2.4) Description of the procurement**

The Service supports individuals who are d/Deaf (and are British Sign Language (BSL) users) and/or who are Hard of Hearing, have Dual Sensory Loss and are residing in the

Westmorland and Furness Council area.

Service Users shall ordinarily be aged 18 years and over (or 16 years and over where a young person is being supported through transition between Children's and Adult's services), resident in the Westmorland and Furness Council area and be eligible for support as defined in the Care Act 2014.

The Service shall complement existing Council statutory duties delivered under the Care Act 2014, the Children and Families Act 2014 and the Equality Act 2010 (Specific Duties and Public Authorities) Regulations 2017.

The Provider shall deliver a person-centred Service which builds support around the Service User and provides maximum choice, control and flexibility in the way support is received regardless of the setting whilst maintaining the Service Users' dignity and respect.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £205,620

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 September 2025

End date

31 August 2027

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

One 12 month option to extend

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 April 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

1 April 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

HM Courts & Tribunal Service

102 Petty France

London

SW1H 9AJ

Country

United Kingdom