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Contract

## **TS13026 Corporate Telephony, Supply, Support and Maintenance with Associated Services**

Derbyshire County Council

F03: Contract award notice

Notice identifier: 2021/S 000-006552

Procurement identifier (OCID): ocids-h6vhtk-02a109

Published 30 March 2021, 3:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Derbyshire County Council

Chatsworth Hall

Matlock

DE4 3FW

#### **Contact**

Mrs Alison Walbank

#### **Email**

[alison.walbank@derbyshire.gov.uk](mailto:alison.walbank@derbyshire.gov.uk)

#### **Telephone**

+44 1629536864

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.derbyshire.gov.uk/>

Buyer's address

[www.sourcederbyshire.co.uk](http://www.sourcederbyshire.co.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

TS13026 Corporate Telephony, Supply, Support and Maintenance with Associated Services

Reference number

DN19259

**II.1.2) Main CPV code**

- 32000000 - Radio, television, communication, telecommunication and related equipment

**II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The Council invited Tenders to provide Corporate Telephony, Supply, Support and Maintenance with Associated Services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £250,000

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The Council invited Tenders to provide Corporate Telephony, Supply, Support and Maintenance with Associated Services.

It is the Council's intention that the Contract will commence from 1 August 2014 with the Solution to be fully implemented within three months of signature of the Contract. This is due to the expiration of the existing contract, and urgent business needs based on the Council's technical development programme.

#### **II.2.5) Award criteria**

Quality criterion - Name: Most Economically Advantageous Tender / Weighting: 65

Price - Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2014/S 202-357887](#)

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## **Section V. Award of contract**

### **Contract No**

TS13026

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Maintel Europe Ltd

Southwark

London

Se1 8EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £250,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The recent Covid-19 pandemic has reinforced the need for the Council to have a soft telephony approach, rather than desk phones. To enable the transition from the VoIP solution to Microsoft Teams Telephony an extension to the existing contract was required. The move to a soft telephony solution will require significant work and a period of parallel running with the VoIP system will be required. Over the course of the next 12 months a further procurement will be concluded to meet future requirements.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Derbyshire County Council

Matlock

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Derbyshire County Council

Matlock

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Derbyshire County Council will incorporate a minimum

10 calendar day standstill period at the point

information on the award of contract is communicated

to tenderers. This period allows unsuccessful

tenderers to seek further debriefing from the contracting authority before the contract is entered into. If an appeal regarding the award of contract has not been successfully resolved, the Public Contracts Regulations 2006 (SI 2006 No.5) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the high court (England, Wales and Northern Ireland).

**VI.4.4) Service from which information about the review procedure may be obtained**

Derbyshire County Council

Matlock

Country

United Kingdom