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Contract

TS13026 Corporate Telephony, Supply, Support and Maintenance with Associated Services

Derbyshire County Council

F03: Contract award notice

Notice identifier: 2021/S 000-006552

Procurement identifier (OCID): ocds-h6vhtk-02a109

Published 30 March 2021, 3:34pm

Section I: Contracting authority

I.1) Name and addresses

Derbyshire County Council

Chatsworth Hall

Matlock

DE4 3FW

Contact

Mrs Alison Walbank

Email

alison.walbank@derbyshire.gov.uk

Telephone

+44 1629536864

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.derbyshire.gov.uk/>

Buyer's address

www.sourcederbyshire.co.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

TS13026 Corporate Telephony, Supply, Support and Maintenance with Associated Services

Reference number

DN19259

II.1.2) Main CPV code

- 32000000 - Radio, television, communication, telecommunication and related equipment

II.1.3) Type of contract

Supplies

II.1.4) Short description

The Council invited Tenders to provide Corporate Telephony, Supply, Support and Maintenance with Associated Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £250,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Council invited Tenders to provide Corporate Telephony, Supply, Support and Maintenance with Associated Services.

It is the Council's intention that the Contract will commence from 1 August 2014 with the Solution to be fully implemented within three months of signature of the Contract. This is due to the expiration of the existing contract, and urgent business needs based on the Council's technical development programme.

II.2.5) Award criteria

Quality criterion - Name: Most Economically Advantageous Tender / Weighting: 65

Price - Weighting: 35

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2014/S 202-357887](#)

Section V. Award of contract

Contract No

TS13026

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 March 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Maintel Europe Ltd

Southwark

London

Se1 8EZ

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £250,000

Section VI. Complementary information
VI.3) Additional information

The recent Covid-19 pandemic has reinforced the need for the Council to have a soft telephony approach, rather than desk phones. To enable the transition from the VoIP solution to Microsoft Teams Telephony an extension to the existing contract was required. The move to a soft telephony solution will require significant work and a period of parallel running with the VoIP system will be required. Over the course of the next 12 months a further procurement will be concluded to meet future requirements.

VI.4) Procedures for review**VI.4.1) Review body**

Derbyshire County Council

Matlock

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Derbyshire County Council

Matlock

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Derbyshire County Council will incorporate a minimum

10 calendar day standstill period at the point information on the award of contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. If an appeal regarding the award of contract has not been successfully resolved, the Public Contracts Regulations 2006 (SI 2006 No.5) provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the high court (England, Wales and Northern Ireland).

VI.4.4) Service from which information about the review procedure may be obtained

Derbyshire County Council

Matlock

Country

United Kingdom