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Planning

AHG_000195 - Technology foundations - Delivery

Anchor Hanover Group

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-006524

Procurement identifier (OCID): ocids-h6vhtk-02a0ed

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Section I: Contracting authority

I.1) Name and addresses

Anchor Hanover Group

Anchor Hanover Group

Bradford

BD1 2ST

Email

procurement@anchorhanover.org.uk

Country

United Kingdom

NUTS code

UKE41 - Bradford

Internet address(es)

Main address

<https://www.anchorhanover.org.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.anchorhanover.org.uk/professionals/become-a-supplier>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AHG_000195 - Technology foundations - Delivery

Reference number

AHG_000195 - Technology foundations - Delivery

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Anchor Hanover has an ambitious Technology Strategy to reshape the way services are delivered through Technology. Including:

- Putting users at the centre of our technology
- Connected properties
- Greater intelligence

We will be seeking partner(s) to help deliver new core capabilities to deliver our technology future, utilising technology to improve the lives of older people and support running an efficient organisation.

We intend to run a tender across three lots, each lot delivering a core technology set upon which new services are built. This tender is not to build out those services in their entirety. The need is for a partner(s) to deliver the underlying platform technologies.

The partner(s) will have a proven track record of delivering the technologies specified. We will have a clear view of the technology components needed but these will not be new to partners. The intent is to use existing proven technology in the marketplace to provide new capability.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Core mobile app and web capability

Lot No

1

II.2.2) Additional CPV code(s)

- 72230000 - Custom software development services

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

II.2.4) Description of the procurement

The procurement will be seeking an organisation to build an Anchor Hanover mobile app for customers and one for colleagues. A web experience will also need to be made available using the same core development used to support the apps. An important outcome will be a built technology architecture to build new web functionality directly applicable in the mobile app.

The app development is expected to use core components used before by the partner. It is anticipated that these components will be based on open standards with low or no licence overheads.

Four apps are expected to support customer and colleagues on iOS and Android based devices of any form factor.

The base functionality needed as part of the tender will be to support security processes using device biometrics and standard security control mechanisms

II.2.14) Additional information

Duration of the contract, framework agreement or dynamic purchasing system

The development part of the contract will start in June until February. The contract will

also include support for the delivered components on a 1 + 1 + 1 year basis.

II.2) Description

II.2.1) Title

Service, Integration and Event management capability

Lot No

2

II.2.2) Additional CPV code(s)

- 72240000 - Systems analysis and programming services

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

II.2.4) Description of the procurement

As part of the overall architecture Anchor Hanover has an ambition to drive its process through an event driven architecture. It needs to create and manage events and trigger actions in a low or no-code way.

This lot needs a partner organisation to deliver the core event driven and business services infrastructure capability. It will need to handle integration into the existing Anchor Hanover core systems.

The core capability will need to advertise API/RESTful services to allow for clear and simple integration to take place.

The services must provide a proven security capability enabling security of service and data through each integration point.

II.2.14) Additional information

Duration of the contract, framework agreement or dynamic purchasing system

The development part of the contract will start in June until February. The contract will also include support for the delivered components on a 1 + 1 + 1 year basis.

II.2) Description

II.2.1) Title

Business Intelligence capability

Lot No

3

II.2.2) Additional CPV code(s)

- 72220000 - Systems and technical consultancy services

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

II.2.4) Description of the procurement

Anchor Hanover will need a partner to assist the delivery of a new Business Intelligence environment. All the associated process are needed to form a Data Lake with a capability to continuously introduce new data sources.

This capability will also require the functionality to deliver analytics and reports. A set of initial reports will also be required.

II.2.14) Additional information

Duration of the contract, framework agreement or dynamic purchasing system

The development part of the contract will start in June until February. The contract will also include support for the delivered components on a 1 + 1 + 1 year basis.

II.3) Estimated date of publication of contract notice

3 May 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

