

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006516-2024>

Planning

## **First Point of Contact with Adult Social Care Lot 2 - Feedback request.**

First Point of Contact with Adult Social Care Lot 2 - Feedback request.

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-006516

Procurement identifier (OCID): ocds-h6vhtk-04444a

Published 29 February 2024, 12:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

First Point of Contact with Adult Social Care Lot 2 - Feedback request.

Reading

#### **Contact**

Jamie Ford

#### **Email**

[Jamie.Ford@reading.gov.uk](mailto:Jamie.Ford@reading.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKJ11 - Berkshire

## **Internet address(es)**

Main address

<http://www.reading.gov.uk/>

## **I.3) Communication**

Additional information can be obtained from the above-mentioned address

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

First Point of Contact with Adult Social Care Lot 2 - Feedback request.

#### **II.1.2) Main CPV code**

- 85323000 - Community health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

With the bidding window closing Friday 23rd February 2024, the tender for Lot 2 was unsuccessful, and we are now trying to obtain an understanding of the reasons for this, and we are therefore inviting feedback and thoughts - for example:• What do you think would make it attractive for the organisation that you represent, to bid for Lot 2?• Are there any tweaks that you would like to suggest?• Do you have any suggestions to how things could be done differently around the timeframes to submitting a bid?We are inviting feedback by email to:• Jamie Ford, Commissioning Officer, [Jamie.Ford@reading.gov.uk](mailto:Jamie.Ford@reading.gov.uk)We welcome feedback up to 15.03.24.We are also inviting

you to provide feedback "in person" at online sessions on the following dates: Monday 4th March 2024 12.30 - 13.30 Thursday 7th March 2024 15.00 - 16.00 Please email for the invite links. To refresh memories, below is a summary of the key points on what we are trying to achieve with the commission of Lot 2.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

## **II.2) Description**

### **II.2.1) Title**

First Point of Contact with Adult Social Care Lot 2

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85323000 - Community health services
- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85310000 - Social work services
- 85300000 - Social work and related services
- 85320000 - Social services

### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

### **II.2.4) Description of the procurement**

What we want – Service Overview  
The Council is looking to commission an organisation/partnership to provide a service that will support an improved customer journey for residents coming to Adult Social Care (ASC) for support. This organisation will:  
• Help people to live well and gain, maintain or regain their independence to meet their own outcomes.  
• Build on people's strengths, recognise their own resilience and the resources offered by their family, friends.  
• Link people to the community, drawing on the

skills and expertise available in the Voluntary and Community Sector (VCS).• Provide a cohesive and seamless approach to the coordination of person-centred care and support by providing appropriate early intervention to empower people’s independence. • Reduce reliance on statutory services by supporting ASC and other public sector officers, voluntary community sector, and health partners in ensuring specialist input is available to those who need it the most: right people, right support at the right time. Core Requirements of Role type 2? Closely collaborate with Role 1 to provide residents with a joined-up support experience, by coordinating support efforts.? Provide practical, emotional, and social first line support to residents.? Support and enable residents to gain access to relevant training, learning, and other resources to develop skills, knowledge, and confidence to empower independence and community engagement.? Lead, plan and deliver creative and engaging events and activities within the different communities within their locality, supporting them to become self-sustainable and autonomous.? Set up and support new groups and initiatives to meet resident needs, plug gaps in support and improve services in the community.? Support residents to lead on community projects, develop small self-sustaining informal groups such as clubs, common interest activities and resident activities.? Consult with stakeholders e.g., local schools, councillors, faith groups, the VCS, and local businesses, to ensure their skills, knowledge, and ability to support community groups are fully utilised.? Keep up to date knowledge and oversight of support opportunities in the community.? Support the local VCS community to improve collaborative support.? To support the work of other members of the team when necessary for the good of the service and the communities of Reading.? Build connections, alliances and understanding between different communities (of culture, class, ethnicity, economic position, age, sexuality, gender, disability, or faith) to achieve greater understanding, find common ground and act on shared interests.? Help promote and encourage community cohesion and support local groups or activities that promote equality.? Role type 2s will work agile, basing themselves within community hubs, cafes, libraries, and other community buildings ensuring they are constantly visible. Contract Duration and Value: The Council are looking to commission this service for a duration of 5 years (initial 3-year contract with the option of extending by up to a further 2 years (1+1)). The value of the contract is likely to be no more than £165k per year and the Council are looking to commence the contract mid-2024. Please contact us if you would like further information, such as the proposed service model, service model description and overarching outcomes. This PIN will expire on 15.03.24 at 11.59pm. However, we welcome feedback after this date, but it may not have an impact on next steps after this deadline. Please contact [Jamie.ford@reading.gov.uk](mailto:Jamie.ford@reading.gov.uk) for the invite links.

## II.2) Description

### II.2.1) Title

Lot 1 - Complete - No further action

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

### **II.2.4) Description of the procurement**

No further action or feedback required for this Lot. For information and PIN/Contracts Finder purposes.

### **II.3) Estimated date of publication of contract notice**

1 April 2024

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes