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Tender

## **2024-128 Digital Learning Service Provider**

Ofgem

F02: Contract notice

Notice identifier: 2025/S 000-006497

Procurement identifier (OCID): ocds-h6vhtk-04e5c1

Published 21 February 2025, 8:24am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ofgem

10 South Colonnade, Canary Wharf

London

E14 4PU

#### **Contact**

Alfie Ellis

#### **Email**

[procurement2@ofgem.gov.uk](mailto:procurement2@ofgem.gov.uk)

#### **Telephone**

+44 2079017000

#### **Country**

United Kingdom

**NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.ofgem.gov.uk>

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA10021](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA10021)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.mytenders.co.uk](http://www.mytenders.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.mytenders.co.uk](http://www.mytenders.co.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

General public services

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

2024-128 Digital Learning Service Provider

#### **II.1.2) Main CPV code**

- 80420000 - E-learning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Ofgem seeks the successful tenderer to provide a digital learning system which provides a range of development opportunities to complement Ofgem's existing learning and development offer.

#### **II.1.5) Estimated total value**

Value excluding VAT: £268,800

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48931000 - Training software package
- 79632000 - Personnel-training services
- 80500000 - Training services
- 80521000 - Training programme services
- 80570000 - Personal development training services
- 80420000 - E-learning services
- 80533200 - Computer courses

- 32321300 - Audio-visual materials

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

Ofgem seeks the successful tenderer to provide a digital learning system which provides a range of development opportunities to complement Ofgem's existing learning and development offer.

Ofgem has approximately two thousand (2000) colleagues and any offering that tenderers propose should be based on this number of users with the ability to flex up and down should employee numbers fluctuate throughout the duration of the contract. The digital learning system must also have the capacity for multiple users (up to 2000) using the system concurrently at any one time without any adverse effect to response speeds or download speeds.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 70

Price - Weighting: 30

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Up to 3 x 12-month periods

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For further information, please see attached 2024-128 Digital Learning Service Provider ITT document

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

For further information, please see attached 2024-128 Digital Learning Service Provider ITT document

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please find further information in the invitation to tender document - ITT 2024-128 Digital Learning Service Provider

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 March 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

24 March 2025

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: If the contract is extended to its maximum term then Ofgem would look to be re-publishing a contract notice for this requirement in Q3 October - December 2028.

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

For further information, please see attached 2024-128 Digital Learning Service Provider ITT Document.

NOTE: To register your interest in this notice and obtain any additional information please visit the mytenders Web Site at <https://www.mytenders.co.uk>

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at [https://www.mytenders.co.uk/sitehelp/help\\_guides.aspx](https://www.mytenders.co.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

NOTE: To register your interest in this notice and obtain any additional information please visit the mytenders Web Site at [https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=232287](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=232287).

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visit the myTenders Web Site at

[https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=233849](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=233849).

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(MT Ref:233849)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Public Procurement Review Service

Cabinet Office

London

Email

[publicprocurementreview@cabinetoffice.gov.uk](mailto:publicprocurementreview@cabinetoffice.gov.uk)

Telephone

+44 3450103503

Country

United Kingdom

Internet address

<https://www.gov.uk/government/publications/public-procurement-review-service-scope-and-remit>