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Tender

## **Help To Live At Home - ZONE 2**

South Tyneside Council

F02: Contract notice

Notice identifier: 2021/S 000-006490

Procurement identifier (OCID): ocds-h6vhtk-02a0cb

Published 30 March 2021, 9:28am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Tyneside Council

Town Hall, Westoe Road

South Shields

NE332RL

#### **Contact**

Carol Jopling

#### **Email**

[Carol.jopling@southtyneside.gov.uk](mailto:Carol.jopling@southtyneside.gov.uk)

#### **Telephone**

+44 7766205804

#### **Country**

United Kingdom

**NUTS code**

UKC2 - Northumberland and Tyne and Wear

**Internet address(es)**

Main address

<https://www.southtyneside.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due.north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due.north.com/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Help To Live At Home - ZONE 2

Reference number

DN535350

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Contract for the provision of a Help to Live at Home Service (H2L@H) within the Borough of South Tyneside.

The service will enable and support people to live as independently as possible in their own homes. The care and support will have a person centred approach that enables individuals to 'live a good life' by using assistive technology wherever possible to promote independence.

This Contract is specifically for Zone 2 which pertains to a specific Geographical zone within South Tyneside.

The services include: Home Independence Service, Home Independence and Crisis Response Service and Extra Care - Independence and Wellbeing Service.

#### **II.1.5) Estimated total value**

Value excluding VAT: £48,256,842

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

## **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

Main site or place of performance

Zone 2 incorporates both Boldon and South Shields South areas of the Borough of South Tyneside which includes the following postcodes (NE34-6, NE34-7, NE34-8, SR6-7, SR6-8)

## **II.2.4) Description of the procurement**

Home Independence Service typically 3768 weekly hours, Home Independence and Crisis Response Service 518 weekly hours.

During the term of this contract there are plans in place to build an Extra care facility within this Zone, the facility could include up to 120 Apartments. The successful Provider will be expected to provide the care and support services within this facility. The anticipated cost of care and support is estimated to be in the region of £1,518,400 per annum based on 2000 hours at a rate of £14.60. This may be ready in 2025

## **II.2.5) Award criteria**

Quality criterion - Name: Mobilisation and Implementation / Weighting: 20%

Quality criterion - Name: Workforce Management / Weighting: 15%

Quality criterion - Name: Service Delivery / Weighting: 20%

Quality criterion - Name: Electronic Care Management and Electronic Call Monitoring Systems / Weighting: 7.5%

Quality criterion - Name: Quality Assurance / Weighting: 7.5%

Quality criterion - Name: Business Continuity / Weighting: 5%

Quality criterion - Name: Social Value / Weighting: 10%

Quality criterion - Name: Collaborative Working / Weighting: 5%

Quality criterion - Name: Interview / Weighting: 10%

Price - Weighting: 0%

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

104

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 April 2021

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

30 April 2021

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

Tender documentation is available to be downloaded on the NEPO ProContract system. If not already registered please register at the following link: <https://procontract.due-north.com> - this will then grant access to the tender documentation. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once you have registered you will be required to complete and submit the tender documentation. Tenders and all supporting documentation must be priced in Sterling and written in English. Any agreement entered into will be governed by English law and will be subject to the exclusive jurisdiction of the English Courts. The Council is not liable for any costs incurred by those expressing an interest in tendering for this contract opportunity.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales Royal Courts of Justice

Strand

London

WC2A 2LL

Telephone

+44 2079477882

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Any review proceedings should be promptly brought to the attention of the Chief Executive of South Tyneside Council at Town Hall & Civic Offices, Westoe Road, South

Shields NE33 2RL and will be dealt with in accordance with the requirements of the Public Contracts Regulations 2015 ("PCR 2015"). Any review proceedings must be brought within the timescales specified by the applicable law, including, without limitation, PCR 2015. In accordance with PCR 2015, The Councils will incorporate a minimum 10 calendar day standstill period from the date information on the award of the contract is communicated to tenderers.