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Tender

Healthwatch Birmingham and Solihull

Birmingham City Council

F02: Contract notice

Notice identifier: 2025/S 000-006463

Procurement identifier (OCID): ocds-h6vhtk-04e5ae

Published 20 February 2025, 6:24pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

Council House, Victoria Square

Birmingham

B1 1BB

Contact

Commercial and Procurement Services

Email

etendering@birmingham.gov.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.in-tendhost.co.uk/birminghamcc

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.in-tendhost.co.uk/birminghamcc

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Healthwatch Birmingham and Solihull

Reference number

P1011

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Birmingham City Council and Solihull Metropolitan Borough Council wishes to establish a Contract for the provision Healthwatch Birmingham and Solihull. There is a requirement to improve health and social care services in Birmingham and Solihull. In addition to working with the local health and social care system, the focus will be supporting citizens to remain in their own homes and communities, developing support networks to enhance their lives and supporting this area of improvement to enable public engagement in shaping the future of the health and social care system in a systematic and joined up approach.

II.1.5) Estimated total value

Value excluding VAT: £2,616,035

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 85310000 - Social work services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKG32 - Solihull
- UKG31 - Birmingham

Main site or place of performance

The joint commissioning of a Healthwatch service by Birmingham City Council and Solihull Metropolitan Borough Council

II.2.4) Description of the procurement

The primary function of the Healthwatch service is to represent the views of the public on issues relating to health and social care services. They advocate and lobby the National Health Service (NHS) and the Local Authority (LA) on service improvements and have the capacity to inspect premises. They also engage with local communities collecting experience feedback about local services and locality priorities and provide advice and guidance on health service provision. The joint commissioning of a Healthwatch service by Birmingham City Council and Solihull Metropolitan Borough Council will provide increased opportunity for efficiencies across the Birmingham and Solihull Integrated Care System (BSol ICS) area by delivering in a consistent manner, offering benefits to both LAs and to the Integrated Care Board (ICB).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

With an option to extend for a further period of up to 2 years, subject to satisfactory performance and budgetary availability.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Further details will be provided in the tender documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 March 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 March 2025

Local time

12:00pm

Place

Birmingham

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The Contract is for 5 years (unless terminated under the terms and conditions of contract) commencing on 1st July 2025, with an option to extend for a further period of up to 2 years, subject to satisfactory performance and budgetary availability. The contract will be awarded to a single provider. Payments will be made as set out above to each individual Council. If you are interested please click on the following link to access Birmingham City Council's tender Portal: <https://in-tendhost.co.uk/birminghamcc/> and submit your details to register as a bidder. We will send you a log on and password so you can download the Invitation to Tender document and supporting information; your completed ITT should be returned by 1200hrs on 28th March 2025 using the Supplier Portal.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

London

WC2A 2LL

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

N/A