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Award

## **NHAIS Annual Support + Maintenance**

Business Services Organisation I T S

F15: Voluntary ex ante transparency notice

Notice identifier: 2022/S 000-006455

Procurement identifier (OCID): ocds-h6vhtk-031fd1

Published 9 March 2022, 1:26pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Business Services Organisation I T S

Centre House,79 Chichester Street

BELFAST

BT14JE

#### **Contact**

Catherine Fegan

#### **Email**

[cathy.fegan@hscni.net](mailto:cathy.fegan@hscni.net)

#### **Telephone**

+44 2895362561

#### **Country**

United Kingdom

**NUTS code**

UKN06 - Belfast

**Internet address(es)**

Main address

[www.hscbusiness.hscni.net](http://www.hscbusiness.hscni.net)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHAIS Annual Support + Maintenance

Reference number

10444

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

National Health Application and Infrastructure Service (NHAIS) is a system that has been developed by the NHS for the sole use of the NHS to help manage primary care patient registrations, practitioner payments, population screening and other services. Dedalus then took over support in 2021 and are now the only supplier with the relevant skills and knowledge required to support this system. BSO run a customised version of the software in N.I. to better meet the needs of the services they provide. The NHAIS system has been used exclusively in N.I. since 2004 to provide the services noted below that are essential to H&SC in N.I. It is currently due for replacement as part of the Digital Identity Project at a cost of approx. £20M (as per current BC). There is currently no other supplier for these services.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £50,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

National Health Application and Infrastructure Service (NHAIS) is a system that has been developed by the NHS for the sole use of the NHS to help manage primary care patient registrations, practitioner payments, population screening and other services. Dedalus then took over support in 2021 and are now the only supplier with the relevant skills and knowledge required to support this system. BSO run a customised version of the software in N.I. to better meet the needs of the services they provide. The NHAIS system has been used exclusively in N.I. since 2004 to provide the services noted below that are essential to H&SC in N.I. It is currently due for replacement as part of the Digital Identity Project at a cost of approx. £20M (as per current BC). There is currently no other supplier for these services.

The services provided by NHAIS are required on an on-going basis and no other supplier can provide this service.

Annual payments for software licences, support and maintenance are required in order for NHAIS to be legally and effectively operated by Family Practitioner Services. This will also include any upgrades of the Cache database as required. Failure to carry out required upgrades to the Cache database will result in increased vulnerability and security risk as the current version is out of support.

STA8304 was completed in 2020 for NHAIS annual support and maintenance to DXC for £1.2m. Dedalus are now providing annual support and maintenance instead of DXC. A further £50,000 is required over the period of the contract to ensure that upgrades to the Cache databases are completed.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - protection of exclusive rights, including intellectual property rights

Explanation:

National Health Application and Infrastructure Service (NHAIS) is a system that has been developed by the NHS for the sole use of the NHS to help manage primary care patient registrations, practitioner payments, population screening and other services. Dedalus then took over support in 2021 and are now the only supplier with the relevant skills and knowledge required to support this system. BSO run a customised version of the software in N.I. to better meet the needs of the services they provide. The NHAIS system has been used exclusively in N.I. since 2004 to provide the services noted below that are essential to H&SC in N.I. It is currently due for replacement as part of the Digital Identity Project at a cost of approx. £20M (as per current BC). There is currently no other supplier for these services.

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#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

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## **Section V. Award of contract/concession**

### **Contract No**

STA10444

### **Title**

NHAIS Annual Support + Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract**

9 March 2022

#### **V.2.2) Information about tenders**

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Dedalus

Leeds

LS1 4BA

Country

United Kingdom

NUTS code

- UKE42 - Leeds

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession: £50,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Country

United Kingdom