

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006452-2024>

Contract

## **Support At Home Service**

Tameside Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2024/S 000-006452

Procurement identifier (OCID): ocids-h6vhtk-036764

Published 29 February 2024, 7:58am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tameside Metropolitan Borough Council

4th Floor, Waterside House, Waterside Plaza

Sale

M33 7ZF

#### **Contact**

Miss Shirella Simms

#### **Email**

[shirella.simms@star-procurement.gov.uk](mailto:shirella.simms@star-procurement.gov.uk)

#### **Telephone**

+44 1619121616

#### **Country**

United Kingdom

**Region code**

UKD3 - Greater Manchester

**Internet address(es)**

Main address

<http://www.tameside.gov.uk/>

Buyer's address

<http://www.tameside.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Support At Home Service

Reference number

DN632408

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of a person and community centred Support at Home Service that enables Service Users to remain in their own home, living as independently as possible, achieving and maintaining their potential in relation to their physical, intellectual, emotional and social capacity. The Service is key part of the Council's wider Living Well at Home programme.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £73,000,000 / Highest offer: £73,000,000 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKD3 - Greater Manchester

#### **II.2.4) Description of the procurement**

The provision of a person and community centred Support at Home Service that enables Service Users to remain in their own home, living as independently as possible, achieving and maintaining their potential in relation to their physical, intellectual, emotional and social capacity. The Service is key part of the Council's wider Living Well at Home programme.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 100

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-025405](#)

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Able Care and Support Services Ltd,

Rochdale

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £73,000,000 / Highest offer: £73,000,000 taken into consideration

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Care Line Homecare Limited TA Careline

Nottingham

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £73,000,000 / Highest offer: £73,000,000 taken into consideration

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Comfort Call Limited

Nottingham

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £73,000,000 / Highest offer: £73,000,000 taken into consideration

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 February 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Creative Support Ltd

Stockport

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £73,000,000 / Highest offer: £73,000,000 taken into consideration

---

## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 March 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 25

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Direct Care Tameside Ltd

Hyde

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £73,000,000 / Highest offer: £73,000,000 taken into consideration

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Tameside Metropolitan Borough Council

Tameside

Country

United Kingdom