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Tender

## **Tier 3.5 - 4 Enhanced Psychological Services: Norfolk & Waveney ICS**

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2024/S 000-006441

Procurement identifier (OCID): ocds-h6vhtk-04441d

Published 28 February 2024, 5:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

#### **Email**

[David.bailey1@nhs.net](mailto:David.bailey1@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKH15 - Norwich and East Norfolk

#### **Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tier 3.5 - 4 Enhanced Psychological Services: Norfolk & Waveney ICS

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

During the Covid-19 pandemic a staff support hub was set up in Norfolk & Waveney as part of a national initiative to provide additional mental health support to health & social care staff who were struggling with the impact of Covid. National funding for these hubs ceased in March 2023, with each ICS required to provide health & social care staff a similar level of support to the Covid hubs on an on-going basis.

Following a review of existing service provision, commissioners have identified the need to develop tier 3.5 - 4 enhanced psychological services (EPS) to complement existing tier 1-3 provision. The service is targeted at staff with more complex clinical presentations that typically require a higher degree of face-to-face interventions. The tier 3.5 - 4 enhanced psychological services will primarily support individual staff with their mental health but will also occasionally be offered to their wider teams.

The transitional funding provided by the local ICB expires at the end of the '23/'24 financial year, with each ICS organisation required to fund support for its own staff with effect from April '24. A combination of existing service provision and financial constraints means that the EPS service will only be commissioned by 3 of the 5 local NHS trusts (Norfolk & Norwich, James Paget, and Norfolk Community Health & Care), as well as the ICB. This procurement seeks to establish a common service, with each trust contracting separately with the chosen provider.

#### **II.1.5) Estimated total value**

Value excluding VAT: £500,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312320 - Counselling services
- 85312300 - Guidance and counselling services
- 85312320 - Counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

### **II.2.4) Description of the procurement**

NHS Norfolk and Waveney ICB on behalf of the NHS Norfolk and Waveney Integrated Care System seek competitive bids for the Provision of Tier 3.5 - 4 Enhanced Psychological Services.

During the Covid-19 pandemic a staff support hub was set up in Norfolk & Waveney as part of a national initiative to provide additional mental health support to health & social care staff who were struggling with the impact of Covid. National funding for these hubs ceased in March 2023, with each ICS required to provide health & social care staff a similar level of support to the Covid hubs on an on-going basis.

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ICB. This procurement seeks to establish a common service, with each trust contracting separately with the chosen provider.

The contract will be for a period of 3 years with a contract value between £350,000 - £500,000 over the full 3-year contract period.

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

To express interest and participate in the tender, please register and apply via the Atamis esourcing portal <https://health-family.force.com/s/Welcome> and search Project ID C247446. Should Tenderers have any queries, or have any problems using the portal, they should contact Helpdesk at: Phone: 0800 9956035

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £500,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 April 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 30 June 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

3 April 2024

Local time

9:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

NHS Arden and GEM CSU

St John's House, East Street

Leicester

LE1 6NB

Country

United Kingdom

Internet address

<https://www.ardengemcsu.nhs.uk/>



