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Contract

2025 - 1065 - Groupwide Lift Installation, Repair, Servicing and Associated Works

Citizen Housing Group Ltd

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006438

Procurement identifier (OCID): ocds-h6vhtk-059031 ([view related notices](#))

Published 26 January 2026, 9:13am

Scope

Reference

2025 - 1065

Description

Citizen wishes to tender for the provision of Groupwide Lift Installation framework to ensure that we receive an excellent service, which represents value for money.

We are seeking to procure the services of suitably experienced service providers with the capability to deliver the required works and who best meet the need of Citizen and its customers.

The estimated value of the framework is up to £1,000,000 per annum (p.a.), and £4,000,000 over the duration of the agreement.

Citizen plans to divide the provision of the agreement into two Lots, as described below.

- Lot 1 – Coventry
- Lot 2 – Birmingham, Hereford and Worcester.

The contract will be let for a duration of 4-years with no option to extend.

Up to two suppliers will be appointed per lot, and the same tenderer may be appointed to both lots, based on the Value for Money their submission provides. Less than two suppliers may be appointed per lot subject to the value for money submissions provide.

To express an interest in this project please follow the link below which will take you directly to Citizen`s E-Procurement Portal;

<https://in-tendhost.co.uk/citizenhousing.aspx/Home>

You will be required to register if you have not already done so previously, and be logged in to be able to download the tender documents.

Commercial tool

Establishes a framework

Lot 1. Lot 1 - Coventry

Description

Groupwide Lift Installation, Repair, Servicing and Associated works within Coventry, West Midlands.

Lot 2. Lot 2 - Birmingham, Hereford & Worcester

Description

Groupwide Lift Installation, Repair, Servicing and Associated work within Birmingham, Hereford and Worcester, West Midlands

Framework

Maximum percentage fee charged to suppliers

0%

Framework operation description

This is a ranked framework where the number 1 rank will be approached first for work. Due to the nature of the works, prices for works are to be agreed on a site by site basis.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Establishing party only

Contract 1. 2025 - 1065 - Groupwide Lift Installation, Repair, Servicing and Associated Works

Lots

Lot 1. Lot 1 - Coventry

Lot 2. Lot 2 - Birmingham, Hereford & Worcester

Suppliers (2)

- [Jackson Lift Services Limited](#)
- [Second City Lifts Ltd](#)

Contract value

- £3,200,000 excluding VAT
- £4,000,000 including VAT

Framework lot values may be shared with other lots

Below the relevant threshold

Date signed

1 December 2025

Contract dates

- 1 December 2025 to 1 December 2029
- 4 years, 1 day

Main procurement category

Works

Options

The right to additional purchases while the contract is valid.

The scope of the contract may be varied from the point of contract signing. This will be conducted via variation documents agreed between Citizen and the suppliers.

CPV classifications

- 45313100 - Lift installation work
- 45315100 - Electrical engineering installation works
- 31161000 - Parts for electrical motors and generators
- 31211100 - Boards for electrical apparatus
- 31220000 - Electrical circuit components
- 31681400 - Electrical components
- 42416100 - Lifts
- 42416130 - Mechanical lifts
- 45310000 - Electrical installation work
- 45311100 - Electrical wiring work

- 45311000 - Electrical wiring and fitting work
- 45313000 - Lift and escalator installation work
- 50000000 - Repair and maintenance services
- 50116100 - Electrical-system repair services
- 50532000 - Repair and maintenance services of electrical machinery, apparatus and associated equipment
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 50711000 - Repair and maintenance services of electrical building installations
- 50712000 - Repair and maintenance services of mechanical building installations
- 50750000 - Lift-maintenance services
- 50760000 - Repair and maintenance of public conveniences
- 51110000 - Installation services of electrical equipment
- 51511100 - Installation services of lifting equipment
- 71334000 - Mechanical and electrical engineering services

Contract locations

- UKG - West Midlands (England)

Procedure

Procedure type

Below threshold - open competition

Suppliers

Jackson Lift Services Limited

- Companies House: 02186996

Unit 15, Titan Way, Britannia Enterprise Park

Lichfield

WS14 9TT

United Kingdom

Email: aidan.cahill@jacksonlifts.com

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

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Second City Lifts Ltd

- Companies House: 16030713

Office 209 Urban Workspace, 69 Steward Street

Birmingham

B18 7AF

United Kingdom

Email: lee.sinnott@secondcitylifts.com

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

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Contracting authority

Citizen Housing Group Ltd

- Charity Commission (England and Wales): 8181

4040 Lakeside

Birmingham

B377YN

United Kingdom

Email: Procurement@citizenhousing.org.uk

Website: <http://www.citizenhousing.org.uk>

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government