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Contract

NEPO605A - Children's Advocacy, Independent People for Children and Adults Complaints and Secure Reviews - Opening 6

NEWCASTLE CITY COUNCIL

F03: Contract award notice

Notice identifier: 2025/S 000-006438

Procurement identifier (OCID): ocds-h6vhtk-04be2b

Published 20 February 2025, 5:10pm

Section I: Contracting authority

I.1) Name and addresses

NEWCASTLE CITY COUNCIL

Civic Centre

NEWCASTLE-UPON-TYNE

NE18QH

Contact

Ian Ball

Email

ian.ball@newcastle.gov.uk

Telephone

+44 1912116948

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newcastle.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEPO605A - Children's Advocacy, Independent People for Children and Adults Complaints and Secure Reviews - Opening 6

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This bespoke flexible procurement solution is under the Social and Other Specific Services EU procurement route ('Light Touch Regime'), and will be known as the Flexible Procurement Agreement (Contract) for the provision of Services for:

Lot 1 - Children's Advocacy, AWARDED

Lot 2 - NOT USED

Lot 3 - Investigating Officers (Children and Adult Stage Two Complaints)

Lot 4 - Independent Persons (Children and Adult Stage Two Complaints)

Lot 5 - Independent Chairs for Stage Three Statutory Children's Social Care Complaints

Lot 6 - Independent Panellists for Stage Three Statutory Children's Social Care Complaints

Lot 7 - Independent Persons for Secure Accommodation Reviews

This is the sixth Opening of this Flexible Procurement Agreement

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £0.01

II.2) Description

II.2.1) Title

Lot 3 - Investigating Officers (Children and Adult Stage Two Complaints)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Individuals to act as Investigating Officers (Children and Adult Stage Two Complaints)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 4 - Independent Persons (Children and Adult Stage Two Complaints)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Individuals to act as Independent Persons (Children and Adult Stage Two Complaints)

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 5 - Independent Chairs for Stage Three Statutory Children's Social Care Complaints

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Individuals to act as Independent Chairs for Stage Three Statutory Children's Social Care Complaints

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 6 - Independent Panellists for Stage Three Statutory Children's Social Care Complaints

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Individuals to act as Independent Panellists for Stage Three Statutory Children's Social Care Complaints

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 7 - Independent Persons for Secure Accommodation Reviews

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

Individuals to act as Independent Persons for Secure Accommodation Reviews

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-037892](#)

Section V. Award of contract

Contract No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carter Brown - The Expert Service

Birmingham

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

Companies House

04547728

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 February 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Jodie Kathryn Henderson, t/a Jodie Henderson

Rowlands Gill

Country

United Kingdom

NUTS code

- UKC2 - Northumberland and Tyne and Wear

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £0.01

Total value of the contract/lot: £0.01

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Newcastle City Council

Newcastle upon Tyne

Country

United Kingdom