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Tender

Cloud-Based Housing Needs System Single Provider Framework

Oxford City Council

F02: Contract notice

Notice identifier: 2025/S 000-006419

Procurement identifier (OCID): ocds-h6vhtk-04e58b

Published 20 February 2025, 4:48pm

Section I: Contracting authority

I.1) Name and addresses

Oxford City Council

Town Hall, St Aldates

Oxford

OX1 1BX

Email

procurement@oxford.gov.uk

Country

United Kingdom

NUTS code

UKJ14 - Oxfordshire

Internet address(es)

Main address

<https://www.oxford.gov.uk>

Buyer's address

<https://www.oxford.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/oxfordcc>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

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I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cloud-Based Housing Needs System Single Provider Framework

Reference number

OCC000657

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

The council is looking to operate a single provider framework for the provision of Cloud-based Housing Needs Software as a Service (SaaS) solution under which the Council can place orders resulting in call-off contracts within the scope of the contract specification

II.1.5) Estimated total value

Value excluding VAT: £1,500,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKJ14 - Oxfordshire

II.2.4) Description of the procurement

The council is looking to operate a single provider framework for the provision of Cloud-based Housing Needs Software as a Service (SaaS) solution under which the Council can place orders resulting in call-off contracts within the scope of the contract specification, but which is summarised below :-• online applications• housing register• choice-based lettings • homeless prevention and housing options case management (with built in workflow)• enhanced housing options• e-communications• CRM • Document Management• Implementation, data migration and system integration services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,500,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Contract Term – 5 years + 3 + 3 + 2 years Maximum contract length 13 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Contract Term – 5 years + 3 + 3 + 2 years Maximum contract length 13 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The Council is aware that framework agreements shall not exceed 4 years except in exceptional cases duly justified. The Council believes the length of the framework is justified because this is a substantial investment using public funds enabling long-term financial planning to provide Citizens with a consistent service experience and the best service possible.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

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III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

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Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The Council is aware that framework agreements shall not exceed 4 years except in exceptional cases duly justified. The Council believes the length of the framework is justified because this is a substantial investment using public funds enabling long-term financial planning to provide Citizens with a consistent service experience and the best service possible.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 April 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 8 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

4 April 2025

Local time

12:00pm

Place

Intend portal

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Law and Governance, Oxford City Council

Oxford

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

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