This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/006416-2022">https://www.find-tender.service.gov.uk/Notice/006416-2022</a>

Contract

# NP504821b NHS Mail Relay

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

F03: Contract award notice

Notice identifier: 2022/S 000-006416

Procurement identifier (OCID): ocds-h6vhtk-031fa9

Published 9 March 2022, 10:25am

## **Section I: Contracting authority**

## I.1) Name and addresses

The Common Services Agency (more commonly known as NHS National Services Scotland) ("NSS")

Gyle Square (NSS Head Office), 1 South Gyle Crescent

Edinburgh

**EH12 9EB** 

Contact

Billy Hislop

**Email** 

billy.hislop@nhs.scot

#### Country

**United Kingdom** 

#### **NUTS** code

UKM - Scotland

### Internet address(es)

Main address

http://www.nss.nhs.scot/browse/procurement-and-logistics

Buyer's address

 $\underline{https://www.publiccontractsscotland.gov.uk/search/Search\_AuthProfile.aspx?ID=AA1188}\\ \underline{3}$ 

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.4) Type of the contracting authority

Body governed by public law

## I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

II.1.1) Title

NP504821b NHS Mail Relay

#### II.1.2) Main CPV code

• 48811000 - E-mail system

### II.1.3) Type of contract

Supplies

### II.1.4) Short description

### NHSmail Relay Service

## II.1.6) Information about lots

This contract is divided into lots: No

### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £824,361

## II.2) Description

### II.2.2) Additional CPV code(s)

• 48811000 - E-mail system

## II.2.3) Place of performance

**NUTS** codes

· UKM - Scotland

Main site or place of performance

NHS Scotland

#### II.2.4) Description of the procurement

The NHS Relay Service is provided by NHS Digital through Accenture. This relay service was/is part of the original NHS Mail contract that was in place for NHS Mail.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

#### II.2.11) Information about options

Options: No

## II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

## Section IV. Procedure

## **IV.1) Description**

### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - o protection of exclusive rights, including intellectual property rights

### Explanation:

This is a directly awarded contract between the Authority on behalf of NHS Scotland to meet the additional demands of the Scotlish Health and Social Care sector during the current Covid-19 pandemic.

### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## Section V. Award of contract

A contract/lot is awarded: Yes

## V.2) Award of contract

## V.2.1) Date of conclusion of the contract

8 July 2021

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: No

# V.2.3) Name and address of the contractor

Accenture

9-10 St Andrews Square, Edinburgh

Edinburgh

EH2 2AF

Country

**United Kingdom** 

NUTS code

• UKM - Scotland

The contractor is an SME

No

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £824,361

# **Section VI. Complementary information**

## VI.3) Additional information

Resource constraints due to COVID have resulted in delay of publication of this award notice

(SC Ref:685877)

# VI.4) Procedures for review

VI.4.1) Review body

**Sheriff Court House** 

27 Chambers Street

Edinburgh

EH1 1LB

Email

edinburgh@scotcourts.gov.uk

Telephone

+44 1312252525

Country

**United Kingdom** 

#### VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Economic operators should approach the contracting authority in the first instance. However, the only formal remedy is to apply to the courts:

An economic operator that suffers, or is at risk of suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015 or the Procurement Reform (Scotland) Act 2014, may bring proceedings in the Sheriff Court or the Court of Session.