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Award

Travel Risk Management Services

Coventry University

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006403

Procurement identifier (OCID): ocds-h6vhtk-05df79 ([view related notices](#))

Published 23 January 2026, 7:05pm

Scope

Reference

PA-FRAM-1705-25-KM

Description

Lot 1: Travel Safety System (Technology Platform & Incident Response)

Lot 1 encompasses the provision of a travel safety system, including a technology platform designed to monitor and manage travellers and travel incidents, alongside 24/7 traveller support and bespoke incident response protocols to support staff and students' travellers.

Lot 2: Travel Risk Consultancy Services

Lot 2 covers travel risk advisory and consultancy services, including support for travel risk assessment for higher risk travel, travel risk policy support, staff and student training, and ongoing advice to support safe international travel and overseas operations at Coventry University Group.

To view and bid for Lot 1: <https://www.delta-esourcing.com/respond/U4TH7D5B75>

To view and bid for Lot 2: <https://www.delta-esourcing.com/respond/5BH8B554RF>

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1008770439>

Lot 1. Travel Safety System (Technology Platform & Incident Response)

Description

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Lot 2. Travel Risk Consultancy Services

Description

Lot 2 covers travel risk advisory and consultancy services, including support for travel risk assessment for higher risk travel, travel risk policy support, staff and student training, and ongoing advice to support safe international travel and overseas operations at Coventry University Group.

Contract 1. Travel Safety System (Technology Platform & Incident Response)

Lots

Lot 1. Travel Safety System (Technology Platform & Incident Response)

Supplier

- Securewest International (Risk Management) Limited

Contract value

- £288,000 including VAT

Above the relevant threshold

Award decision date

23 January 2026

Date assessment summaries were sent to tenderers

23 January 2026

Standstill period

- End: 3 February 2026
- 8 working days

Earliest date the contract will be signed

26 February 2026

Contract dates (estimated)

- 30 March 2026 to 29 March 2029
- Possible extension to 29 March 2031
- 5 years

Description of possible extension:

Two x 12 months extensions

Main procurement category

Services

CPV classifications

- 63515000 - Travel services

Contract locations

- UKG33 - Coventry
-

Contract 2. Travel Risk Consultancy Services

Lots

Lot 2. Travel Risk Consultancy Services

Supplier

- Securewest International (Risk Management) Limited

Contract value

- £72,000 including VAT

Below the relevant threshold

Award decision date

23 January 2026

Date assessment summaries were sent to tenderers

23 January 2026

Earliest date the contract will be signed

26 February 2026

Contract dates (estimated)

- 30 March 2026 to 29 March 2029

- Possible extension to 29 March 2031
- 5 years

Description of possible extension:

Two x one year extension

Main procurement category

Services

CPV classifications

- 63515000 - Travel services

Contract locations

- UKG33 - Coventry

Information about tenders

Lot 1. Travel Safety System (Technology Platform & Incident Response)

- 6 tenders received
- 6 tenders assessed in the final stage:
 - 6 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
 - 5 suppliers unsuccessful (details included for contracts over £5 million)
-

Lot 2. Travel Risk Consultancy Services

- 10 tenders received
 - 9 tenders assessed in the final stage:
 - 9 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 8 suppliers unsuccessful (details included for contracts over £5 million)
-

Procedure

Procedure type

Open procedure

Supplier

Securewest International (Risk Management) Limited

- Companies House: 04075026

Woodland House, 45 Estover Close

Plymouth

PL6 7PL

United Kingdom

Email: connorhunter@securewest.com

Region: UKK41 - Plymouth

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Travel Safety System (Technology Platform & Incident Response)

Contract 2. Travel Risk Consultancy Services

Contracting authority

Coventry University

- Public Procurement Organisation Number: PMMH-2339-NMGH

Priory Street

Coventry

CV1 5FB

United Kingdom

Email: procurement@coventry.ac.uk

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government