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Award

## Travel Risk Management Services

Coventry University

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006403

Procurement identifier (OCID): ocds-h6vhtk-05df79 ([view related notices](#))

Published 23 January 2026, 7:05pm

## Scope

## Reference

PA-FRAM-1705-25-KM

## Description

Lot 1: Travel Safety System (Technology Platform & Incident Response)

Lot 1 encompasses the provision of a travel safety system, including a technology platform designed to monitor and manage travellers and travel incidents, alongside 24/7 traveller support and bespoke incident response protocols to support staff and students' travellers.

Lot 2: Travel Risk Consultancy Services

Lot 2 covers travel risk advisory and consultancy services, including support for travel risk assessment for higher risk travel, travel risk policy support, staff and student training, and ongoing advice to support safe international travel and overseas operations at Coventry University Group.

To view and bid for Lot 1: <https://www.delta-esourcing.com/respond/U4TH7D5B75>

To view and bid for Lot 2: <https://www.delta-esourcing.com/respond/5BH8B554RF>

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1008770439>

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## **Lot 1. Travel Safety System (Technology Platform & Incident Response)**

### **Description**

Lot 1 encompasses the provision of a travel safety system, including a technology platform designed to monitor and manage travellers and travel incidents, alongside 24/7 traveller support and bespoke incident response protocols to support staff and students' travellers.

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## **Lot 2. Travel Risk Consultancy Services**

### **Description**

Lot 2 covers travel risk advisory and consultancy services, including support for travel risk assessment for higher risk travel, travel risk policy support, staff and student training, and ongoing advice to support safe international travel and overseas operations at Coventry University Group.

## **Contract 1. Travel Safety System (Technology Platform & Incident Response)**

### **Lots**

Lot 1. Travel Safety System (Technology Platform & Incident Response)

### **Supplier**

- Securewest International (Risk Management) Limited

### **Contract value**

- £288,000 including VAT

Above the relevant threshold

### **Award decision date**

23 January 2026

### **Date assessment summaries were sent to tenderers**

23 January 2026

### **Standstill period**

- End: 3 February 2026
- 8 working days

### **Earliest date the contract will be signed**

26 February 2026

### **Contract dates (estimated)**

- 30 March 2026 to 29 March 2029
- Possible extension to 29 March 2031
- 5 years

Description of possible extension:

Two x 12 months extensions

### **Main procurement category**

Services

### **CPV classifications**

- 63515000 - Travel services

### **Contract locations**

- UKG33 - Coventry

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## **Contract 2. Travel Risk Consultancy Services**

### **Lots**

Lot 2. Travel Risk Consultancy Services

### **Supplier**

- Securewest International (Risk Management) Limited

### **Contract value**

- £72,000 including VAT

Below the relevant threshold

### **Award decision date**

23 January 2026

### **Date assessment summaries were sent to tenderers**

23 January 2026

### **Earliest date the contract will be signed**

26 February 2026

### **Contract dates (estimated)**

- 30 March 2026 to 29 March 2029

- Possible extension to 29 March 2031
- 5 years

Description of possible extension:

Two x one year extension

## **Main procurement category**

Services

## **CPV classifications**

- 63515000 - Travel services

## **Contract locations**

- UKG33 - Coventry

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## **Information about tenders**

### **Lot 1. Travel Safety System (Technology Platform & Incident Response)**

- 6 tenders received
- 6 tenders assessed in the final stage:
  - 6 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 5 suppliers unsuccessful (details included for contracts over £5 million)

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## **Lot 2. Travel Risk Consultancy Services**

- 10 tenders received
- 9 tenders assessed in the final stage:
  - 9 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 8 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

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## **Supplier**

### **Securewest International (Risk Management) Limited**

- Companies House: 04075026

Woodland House, 45 Estover Close

Plymouth

PL6 7PL

United Kingdom

Email: [connorhunter@securewest.com](mailto:connorhunter@securewest.com)

Region: UKK41 - Plymouth

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Travel Safety System (Technology Platform & Incident Response)

Contract 2. Travel Risk Consultancy Services

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## Contracting authority

### **Coventry University**

- Public Procurement Organisation Number: PMMH-2339-NMGH

Priory Street

Coventry

CV1 5FB

United Kingdom

Email: [procurement@coventry.ac.uk](mailto:procurement@coventry.ac.uk)

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government