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Tender

Peer & Lived Experience Workforce Strategy

North East London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-006400

Procurement identifier (OCID): ocids-h6vhtk-044403

Published 28 February 2024, 2:15pm

Section I: Contracting authority

I.1) Name and addresses

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Contact

Dominic Caddle

Email

Procurement@nelft.nhs.uk

Telephone

+44 3005551201

Country

United Kingdom

Region code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Peer & Lived Experience Workforce Strategy

II.1.2) Main CPV code

- 79633000 - Staff development services

II.1.3) Type of contract

Services

II.1.4) Short description

The Partnership would like to secure a 12-month contract with an organisation best placed to support us with the development and implementation of a Lived Experience workforce strategy across the North London Mental Health Partnership (NLMHP) which spans across Barnet, Enfield and Haringey and Camden and Islington. A significant amount of work has already taken place to identify our key areas of work and C&I have also developed a related Peer Workforce strategy this will be shared with the awarded contractor to supplement the current requirements.

We require the support of a contracted provider to develop the content and implementation of this so that it reflects the status and aspirations of the partnership i.e. ensure BEH and C&I key stakeholders views and feedback are incorporated and we conclude with a co-produced strategy which reflect the Peer & Lived Experience workforce needs of the partnership. We recognise the volume of work associated with the strategy and project to be over a 3–5-year period. We therefore do not expect all aims to be achieved within the 12 months, however, expect the outcomes to be an agreed Partnership Lived Experience Strategy for the BEH; and a co-produced and commenced implementation plan and associated timeline to accompany this.

II.1.5) Estimated total value

Value excluding VAT: £150,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79410000 - Business and management consultancy services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

4 St. Pancras Way
London
NW1 0PE

II.2.4) Description of the procurement

We require the support of a contracted provider to develop the content and implementation of this so that it reflects the status and aspirations of the partnership i.e. ensure BEH and C&I key stakeholders views and feedback are incorporated and we conclude with a co-produced strategy which reflect the Peer & Lived Experience workforce needs of the partnership. We recognise the volume of work associated with the strategy and project to be over a 3–5-year period. We therefore do not expect all aims to be achieved within the 12 months, however, expect the outcomes to be an agreed Partnership Lived Experience Strategy for the BEH; and a co-produced and commenced implementation plan and associated timeline to accompany this.

AIMS AND OBJECTIVES OF CONTRACT

Aim of the Contract

- To facilitate NLMHP to demonstrate its commitment to the development of a highly skilled, valued and supported Lived Experience workforce.
- To support the creation and ratification of a Partnership Lived Experience Workforce strategy reflective of both BEH and C&I needs co-produced with our key stakeholders and with executive commitment assured.
- An associated implementation plan with timeline of how to achieve the above over a 3–5-year period.

Objectives of the Contract

- To develop clear quality assurance processes in relation to the delivery of the

Partnership Lived Experience Workforce Strategy.

- To tap into expertise in relation to lived experience workforce development from within the NCL (North Central London) as well as other sources of excellence within the NHS and external providers such as third sector organisations and research institutions.
- To ensure the developed implementation plan is informed by the HEE Peer competency framework as well as, good practice, national guidance and research associated with peer and lived experience work.

OUTCOMES

The main outcomes of this project are detailed below partnered with further expectations during service delivery:

- A co-produced and ratified Partnership Lived Experience Workforce Strategy
- Associated implementation plan including a timeline over a 3–5-year period.
- Identify improvements needed within the current infrastructure and an increase of engagement and commitment for Lived Experience Workforce Development

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £150,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

13 May 2024

End date

12 May 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As per Procurement documentation for KPI's.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 April 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 27 June 2024

IV.2.7) Conditions for opening of tenders

Date

2 April 2024

Local time

1:00pm

Place

Atamis eTendering portal

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Barnet Enfield and Haringey Mental Health Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.beh-mht.nhs.uk/>

VI.4.2) Body responsible for mediation procedures

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>

VI.4.4) Service from which information about the review procedure may be obtained

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>