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Tender

## **Peer & Lived Experience Workforce Strategy**

North East London NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-006400

Procurement identifier (OCID): ocids-h6vhtk-044403

Published 28 February 2024, 2:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

#### **Contact**

Dominic Caddle

#### **Email**

[Procurement@nelft.nhs.uk](mailto:Procurement@nelft.nhs.uk)

#### **Telephone**

+44 3005551201

**Country**

United Kingdom

**Region code**

UKI52 - Barking & Dagenham and Havering

**Internet address(es)**

Main address

<https://www.nelft.nhs.uk>

Buyer's address

<https://www.nelft.nhs.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Peer & Lived Experience Workforce Strategy

#### **II.1.2) Main CPV code**

- 79633000 - Staff development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Partnership would like to secure a 12-month contract with an organisation best placed to support us with the development and implementation of a Lived Experience workforce strategy across the North London Mental Health Partnership (NLMHP) which spans across Barnet, Enfield and Haringey and Camden and Islington. A significant amount of work has already taken place to identify our key areas of work and C&I have also developed a related Peer Workforce strategy

this will be shared with the awarded contractor to supplement the current requirements.

We require the support of a contracted provider to develop the content and implementation of this so that it reflects the status and aspirations of the partnership i.e. ensure BEH and C&I key stakeholders views and feedback are incorporated and we conclude with a co-produced strategy which reflect the Peer & Lived Experience workforce needs of the partnership. We recognise the volume of work associated with the strategy and project to be over a 3–5-year period. We therefore do not expect all aims to be achieved within the 12 months, however, expect the outcomes to be an agreed Partnership Lived Experience Strategy for the BEH; and a co-produced and commenced implementation plan and associated timeline to accompany this.

#### **II.1.5) Estimated total value**

Value excluding VAT: £150,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 79410000 - Business and management consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

4 St. Pancras Way  
London  
NW1 0PE

### **II.2.4) Description of the procurement**

We require the support of a contracted provider to develop the content and implementation of this so that it reflects the status and aspirations of the partnership i.e. ensure BEH and C&I key stakeholders views and feedback are incorporated and we conclude with a co-produced strategy which reflect the Peer & Lived Experience workforce needs of the partnership. We recognise the volume of work associated with the strategy and project to be over a 3–5-year period. We therefore do not expect all aims to be achieved within the 12 months, however, expect the outcomes to be an agreed Partnership Lived Experience Strategy for the BEH; and a co-produced and commenced implementation plan and associated timeline to accompany this.

## **AIMS AND OBJECTIVES OF CONTRACT**

Aim of the Contract

- To facilitate NLMHP to demonstrate its commitment to the development of a highly skilled, valued and supported Lived Experience workforce.
- To support the creation and ratification of a Partnership Lived Experience Workforce

strategy reflective of both BEH and C&I needs co-produced with our key stakeholders and with executive commitment assured.

- An associated implementation plan with timeline of how to achieve the above over a 3–5-year period.

### Objectives of the Contract

- To develop clear quality assurance processes in relation to the delivery of the Partnership Lived Experience Workforce Strategy.
- To tap into expertise in relation to lived experience workforce development from within the NCL (North Central London) as well as other sources of excellence within the NHS and external providers such as third sector organisations and research institutions.
- To ensure the developed implementation plan is informed by the HEE Peer competency framework as well as, good practice, national guidance and research associated with peer and lived experience work.

### OUTCOMES

The main outcomes of this project are detailed below partnered with further expectations during service delivery:

- A co-produced and ratified Partnership Lived Experience Workforce Strategy
- Associated implementation plan including a timeline over a 3–5-year period.
- Identify improvements needed within the current infrastructure and an increase of engagement and commitment for Lived Experience Workforce Development

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £150,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

13 May 2024

End date

12 May 2025

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As per Procurement documentation for KPI's.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

2 April 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 27 June 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

2 April 2024

Local time

1:00pm

Place

Atamis eTendering portal

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Barnet Enfield and Haringey Mental Health Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.beh-mht.nhs.uk/>

#### **VI.4.2) Body responsible for mediation procedures**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>

**VI.4.4) Service from which information about the review procedure may be obtained**

North East London NHS Foundation Trust

CEME Centre - West Wing, Marsh Way

Essex

RM13 8GQ

Country

United Kingdom

Internet address

<https://www.nelft.nhs.uk>