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Tender

## **MOPAC: Hate Crime Victims Service**

Mayor's Office for Policing and Crime (MOPAC)

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2025/S 000-006375

Procurement identifier (OCID): ocids-h6vhtk-04a576

Published 20 February 2025, 4:06pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Mayor's Office for Policing and Crime (MOPAC)

169 Union Street

London

SE1 0LL

#### **Email**

[MOPACProcurement@mopac.london.gov.uk](mailto:MOPACProcurement@mopac.london.gov.uk)

#### **Telephone**

+44 7777777777

#### **Country**

United Kingdom

#### **Region code**

UKI - London

**Internet address(es)**

Main address

<https://www.london.gov.uk/programmes-strategies/mayors-office-policing-and-crime-mopac>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./2G6HE3266B>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

MOPAC: Hate Crime Victims Service

Reference number

MOPAC 1076

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The procurement for the provision of a comprehensive pan-London support service for victims of hate crime in London. The procurement is being conducted under the Light Touch Regime and will broadly follow the process for an Open Procedure. The initial contract period is for 40 months, the first 4 months of which are reserved for mobilisation. There will be one option to extend up to two years, this will be at the discretion of the Contracting Authority. The initial 3 year contract has a budget of up to £672,300 per year. The potential maximum budget available for the contract is £3,697,650, including all extension options.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,697,650

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

#### **II.2.4) Description of the procurement**

This contract is for the provision of a comprehensive pan-London support service for victims of hate crime in London. This Service is to include enhanced, specialist support for victims of hate crime, including persistently targeted victims, and vulnerable or intimidated victims and witnesses. The range of support will include: - Visible and accessible pathways for referral and assessment - A tiered system to efficiently triage incoming referrals from the MPS and all other sources, assess the level of support needed and where that support can be best delivered. - Support, advice and guidance to victims of hate crime and their families - Specialist support for victims that meets victim needs - Working with partner organisations to secure the best outcome for victims and working with all relevant statutory and non-statutory services available, including in relation to legal options, housing, health and finance.

#### **II.2.6) Estimated value**

Value excluding VAT: £3,697,650

#### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 June 2025

End date

30 September 2028

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-031720](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 April 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.3) Additional information**

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Health-and-social-work-services./2G6HE3266B>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/2G6HE3266B>

GO Reference: GO-2025220-PRO-29506802

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2A 2LL

Country

United Kingdom