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Tender

Provision of TRAMS Digital Ordering and Workflow Process Solution

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

F02: Contract notice

Notice identifier: 2025/S 000-006365

Procurement identifier (OCID): ocds-h6vhtk-04e561

Published 20 February 2025, 4:02pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court,, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

Gemma.Roscrow@wales.nhs.uk

Telephone

+44 2921501377

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object**II.1) Scope of the procurement**

II.1.1) Title

Provision of TRAMS Digital Ordering and Workflow Process Solution

Reference number

NWSSP-OJEU-58617

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

NHS Wales Shared Services Partnership (NWSSP) are seeking to appoint a strategic partner to deliver a digital ordering and workflow process solution on behalf of the Transforming Access to Medicines (TRAMS) programme.

The key deliverable for this procurement is a digital ordering and workflow process service that will facilitate customers ordering products from an agreed Medicines Product Catalogue.

The Contracting Authority is seeking to appoint a supplier who is able to deliver all aspects of the service, including:

- the software and application support
- the resilient and secure hosting and infrastructure support

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72212100 - Industry specific software development services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

Newport

II.2.4) Description of the procurement

The Transforming Access to Medicines (TRAMS) programme is a programme to establish a new Pharmacy Technical Service which will, in essence, be a medicines manufacturing service, whereby customers (typically NHS Wales Health Boards/Trusts) will be placing orders for medicines.

The TRAMS programme is a strategic Welsh Government programme delivered in partnership with NHS Wales Shared Services Partnership and the Health Boards/Trusts to transform Pharmacy Technical Services in Wales. The Minister for Health and Social Services endorsed the new service in an announcement on 17 March 2021. The Digital System Project is one of the main projects that underlines this programme, which has Welsh Government approval. The Digital System will become the backbone, which will underpin the operation of the new Pharmacy Technical Service.

The aims of the overall TRAMS programme are:

- To enable staff in hospitals and cancer centres to order medicines they need in a timely, safe, and efficient way
- To facilitate the smooth operation of the medicine's preparation service with workflow, stock control and manufacturing planning.

The new Digital System will not be replacing an existing service and so will be used to support a new Pharmacy Technical Service, enabling medicines to be:

- Ordered by pharmacy staff from the hospital,
- Manufactured in accordance with Standard Operating Procedures,
- Quality Assurance checked,
- Dispatched, and
- Invoiced

The key deliverable for this procurement is a digital ordering and workflow process service that will facilitate customers ordering products from an agreed Medicines Product

Catalogue.

Without the digital ordering system in place, patients will not be able to receive their medicine, including urgent Chemotherapy and post-surgery requirements.

The Contracting Authority is seeking a supplier able to deliver all aspects of the service including:

- The software and application support
- The resilient and secure hosting and infrastructure support

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

150

This contract is subject to renewal

Yes

Description of renewals

Initial contract duration 7 years with the option to extend for a further five years (3+1+1)

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

2 April 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.7) Conditions for opening of tenders

Date

2 April 2025

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: To be confirmed upon contract end

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Bidders should note that they will be required to enter into terms and conditions of contract as set out in the tender documents and that save for matters of clarification or consistency, the contracting authority will not negotiate the terms.

The Contracting Authority is proposing to use the Open Procedure under the Public Contracts Regulations (2015) to conduct this procurement.

Velindre University NHS Trust will award the contract as hosts of NHS Wales Shared Services Partnership - Procurement Services.

All tender costs and liabilities incurred by bidders shall be the sole responsibility of the bidders. The contracting authority reserves the right to award the Contract in whole or in part. The contracting authority reserves the right to pause, halt and/or annul the tendering process and not to award the Contract.

The Contract to which this procurement relates are funded via Welsh Government funding. Please refer to the invitation to tender for rights reserved to the contracting authority should the said funding cease or reduce.

Delivery of the requirement under the proposed Contract is on or around 18th August 2025.

To complete your formal proposal, please access the ITT via the Bravo eTender Wales portal where you will find a full suite of tender

documentation.

1. Register your company on the eSourcing portal (this is only required once)

- Browse the eSourcing portal: <https://etenderwales.bravosolution.co.uk/> and click the link to register
- Accept the Ts and Cs and click 'continue'
- Enter your correct business/user details

2. Express and interest in the tender

- Log into the portal with the username/password
- Click the 'ITT Open to all suppliers' link
- Click on itt_115830
- Click the 'express interest' button at the top of the page
- This will move the ITT into your 'my ITT's page (this is a secure area reserved for your projects only)
- You can now access any attachments by clicking 'buyer attachments' in the 'ITT details' box

3. Responding to the tender

- Click 'my response' under 'ITT details' and you can choose to 'create response' or to 'decline to respond' (please give a reason if declining)
- You can now use the 'messages' function to communicate with the buyer and seek any clarification
- Note the deadline for completion and then follow the on screen instructions to complete the tender response

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=148255

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives.

Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

detailed within the tender documentation.

(WA Ref:148255)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom