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Tender

GM Collaboration - HR/Payroll System GMCA 400

Greater Manchester Combined Authority

F02: Contract notice

Notice identifier: 2022/S 000-006363

Procurement identifier (OCID): ocds-h6vhtk-031f74

Published 8 March 2022, 6:00pm

Section I: Contracting authority

I.1) Name and addresses

Greater Manchester Combined Authority

Greater Manchester Fire and Rescue Service Headquarters, 146 Bolton Road, Swinton

Salford

M27 8US

Contact

Ms Jayne Whitehead

Email

procurement@manchesterfire.gov.uk

Telephone

+44 7966025144

Country

United Kingdom

NUTS code

UKD - North West (England)

Internet address(es)

Main address

<http://www.manchesterfire.gov.uk/>

Buyer's address

<http://www.manchesterfire.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.the-chest.org.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.the-chest.org.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

GM Collaboration - HR/Payroll System GMCA 400

Reference number

DN560075

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Greater Manchester Combined Authority are looking to create a single supplier framework agreement accessible to all GMCA authorities and associate partners, for the procurement of a platform to enable our employees and customers to utilise a first-class HR and Payroll solution that is at the forefront of our digital transformation that will be able to offer both on premise and cloud based services. The value has increased following market engagement and collaborative discussions with partner authorities to ensure it has sufficient value to allow all authorities to call off from the framework should they wish to do so. The framework will run for 4 years and services available will include;

- Software maintenance and support
- Reduce the need for manual transactions
- Provide a user-friendly experience to employees, managers and external customers
- Provide a fully digital approach that will quickly realise a return on investment
- Be flexible and responsive to be able to deal with multiple services conditions, multiple posts and payrolls.

Following soft market testing under DN560075 and consultation the estimated value has been reviewed and increased to £31,000,000 to allow access to all GMCA partners and associate partners

As this is a Framework a call off process will be required but by direct award to the successful single supplier appointed.

The estimated value over a 4 year term is be up to £31,000,000 allowing access by all

GMCA authorities, authorities and partners are listed below.

All documentation for the procurement is available by expressing an interest via <https://www.the-chest.org.uk/> There is no guaranteed level of business or value under a framework but there are two call offs ready to access the framework once awarded.

II.1.5) Estimated total value

Value excluding VAT: £31,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support
- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

Main site or place of performance

Across the Greater Manchester Authorities and wider associate partner areas of Warrington Blackpool and Blackburn, please see the list of Authorities listed in the notice that may access the agreement for more detail.

II.2.4) Description of the procurement

The Greater Manchester Combined Authority are looking to create a single supplier framework agreement accessible to all GMCA authorities and associate partners, for the procurement of a platform to enable our employees and customers to utilise a first-class HR and Payroll solution that is at the forefront of our digital transformation that will off both on premise and cloud based services to;

- Include Software maintenance and support

- Reduce the need for manual transactions
- Provide a user-friendly experience to employees, managers and external customers
- Provide a fully digital approach that will quickly realise a return on investment
- Be flexible and responsive to be able to deal with multiple services conditions, multiple posts and payrolls.

As this is a Framework a call off process will be required but by direct award to the successful single supplier appointed. The estimated value over a 4 year term could be up to £31,000,000 if ultimately all GMCA authorities accessed the framework.

All documentation for the procurement is available by expressing an interest via <https://www.the-chest.org.uk/> There is no guarantee of value under a framework but there are two call offs ready to access the framework once awarded.

The prices to be offered must include for all new versions including major and minor releases and hotfixes (as distinct from maintenance releases), there will be no mandate to take a new version though with old versions continuing to be supported. The SaaS agreement will include all updates and new versions within the contract price

System will include;

- Modules Payroll, Core HR, People Development, Learning Events, Self Service , Occ Health, E slips, Dashboards, Reporting Layer, Mobile, Chatbot, GDPR

The GMCA is a partnership between the ten local authorities within the Greater Manchester area; these ten Authorities constitute the GMCA membership. In addition, to further increase partnership working, GMCA has associate partners which currently consist of local organisations from the Greater Manchester area. The GMCA members and associate partners are as follows:

GMCA Members: Bolton Council; Bury Council; Manchester City Council; Oldham Council; Rochdale Metropolitan Borough Council; Salford City Council; Stockport Metropolitan Borough Council; Tameside Metropolitan Borough Council; Trafford Council; Wigan Council.

GMCA Partners: Greater Manchester Fire and Rescue Authority; Transport for Greater Manchester; Greater Manchester Police Authority; Greater Manchester Waste Disposal Authority.

Associated Authorities Blackpool, Warrington and Blackburn

It is the intention of the Authorities to use this procurement process to establish a framework of services from the supplier. From a suppliers perspective this will offer:

Increased Sales Potential

Immediate Call Offs will be available to the successful supplier

Suppliers who are unsuccessful with this tender will receive no work under the contract awarded following this tender.

Authorities named will be able to direct award to the successful supplier of this tender

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £31,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Clear criteria on performance and ability are set out in the procurement documentation. As this is a framework further detailed KPIs may be required at Call Off by individual authorities

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

In the case of framework agreements, provide justification for any duration exceeding 4 years:

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 April 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

13 April 2022

Local time

12:05pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This procurement process will be undertaken via GMCA's electronic Contract & Tender Management System, www.the-chest.org.uk. For organisations to be considered for the contract, they must register an expression of interest & provide the required information via this portal. For technical problems, please Email: ProcontractSuppliers@proactis.com telephone: +44 330 005 0352. The Authority gives no guarantee or warranty or makes any representation as to the accuracy of any indicative volumes/work.

This notice is for a single supplier framework agreement for A GM Collaborative HR Payroll System and is not in itself a contract and there is no guarantee of volumes of business under this agreement.

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

London

WC2A 2LL

Country

United Kingdom