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Tender

## **Older People Day Opportunity Services 2025**

Westminster City Council

F02: Contract notice

Notice identifier: 2025/S 000-006361

Procurement identifier (OCID): ocids-h6vhtk-045996

Published 20 February 2025, 3:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Westminster City Council

64 Victoria Street

London

SW1E 6QP

#### **Email**

[tenders@westminster.gov.uk](mailto:tenders@westminster.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

#### **Internet address(es)**

Main address

<https://wcc.ukp.app.jaggaer.com>

Buyer's address

[www.westminster.gov.uk](http://www.westminster.gov.uk)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://wcc.ukp.app.jaggaer.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://wcc.ukp.app.jaggaer.com>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Older People Day Opportunity Services 2025

Reference number

P418 Prj\_30190

#### **II.1.2) Main CPV code**

- 85312000 - Social work services without accommodation

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Westminster City Council and the Royal Borough of Kensington and Chelsea are recommissioning the older peoples' day opportunity services across the Bi-Borough area to offer a wide range of flexible services that can adapt to people's changing needs whilst offering targeted support where required.

The procurement opportunity is divided into three lots: Community Support, Age Well Centres/Hubs, and Day Centres. Each lot has multiple 'sub-lots' with additional service specific requirements.

This tender is an open procedure under the 'light touch regime' in accordance with the Procurement Contract Regulations 2015. Selection criteria include a turnover threshold, and tenderers can apply for more than one sub-lot, but restrictions will be applied as per the ITT documents.

Tenderers can bid for one sub-lot or all 12, however, award restrictions apply.

The contract term is 5 years with the option to extend for an additional 2 + 2 years, starting on 1st October 2025.

#### **II.1.5) Estimated total value**

Value excluding VAT: £23,193,918

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 4

### **II.2) Description**

#### **II.2.1) Title**

1A - Community Support (Westminster) - Bridging & Befriending

Lot No

1A

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

#### **II.2.4) Description of the procurement**

Support for isolated older people which will include befriending and linkages to Day Centres.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £622,233

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

**II.2) Description**

**II.2.1) Title**

1B - Community Support (Westminster) - Community Dementia

Lot No

1B

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

### **II.2.4) Description of the procurement**

Support for those in early to moderate stages of Dementia which will include group activities and 1:1 services.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £270,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

## **II.2) Description**

### **II.2.1) Title**

1C - Community Support (RBo Kensington & Chelsea) - Volunteer delivered & Community Services

Lot No

1C

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Kensington & Chelsea

### **II.2.4) Description of the procurement**

Supporting quality of life and independence, which will include Information & advice, Travel, escorting, shopping support, Small DIY projects, health promotion and intergenerational events.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,327,498

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

## **II.2) Description**

### **II.2.1) Title**



1D - Community Support (RBo Kensington & Chelsea) - Bridging & Befriending

Lot No

1D

**II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

**II.2.3) Place of performance**

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Kensington & Chelsea

**II.2.4) Description of the procurement**

Support for isolated older people which will include befriending and linkages to Day Centres.

**II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6) Estimated value**

Value excluding VAT: £558,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

### **II.2) Description**

#### **II.2.1) Title**

1E - Community Support (RBo Kensington & Chelsea) - Community Dementia

Lot No

1E

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Kensington & Chelsea

#### **II.2.4) Description of the procurement**

Support for those in early to moderate stages of Dementia which will include group activities and 1:1 services.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £522,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

## **II.2) Description**

### **II.2.1) Title**

2A - Community Centres/Hubs (Westminster) - Church Street Centre

Lot No

2A

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

### **II.2.4) Description of the procurement**

Hub based activities includes global majority partnerships, physical exercise, knowledge and skills-based activities, social connection.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,024,632

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

### **II.2) Description**

#### **II.2.1) Title**

2B - Community Centres/Hubs (Westminster) - North & South Centre

Lot No

2B

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

#### **II.2.4) Description of the procurement**

Hub based activities including Physical exercise, knowledge, and skills-based activities, Social connection.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,325,807

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

## **II.2) Description**

### **II.2.1) Title**

2C - Community Centres/Hubs (RBo Kensington & Chelsea) - Culturally Responsive Hub

Lot No

2C

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Kensington & Chelsea

### **II.2.4) Description of the procurement**

Hub based activities and support for people with complex needs.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,423,881

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

### **II.2) Description**

#### **II.2.1) Title**

2D - Community Centres/Hubs (RBo Kensington & Chelsea) - North & South Hub

Lot No

2D

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance



Kensington & Chelsea

#### **II.2.4) Description of the procurement**

Hub based activities including Physical exercise, knowledge and skills-based activities, Social connection.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £3,508,362

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

## **II.2) Description**

### **II.2.1) Title**

3A - Day Centres (Westminster) - Dementia Day Centre

Lot No

3A

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

### **II.2.4) Description of the procurement**

Dementia support including person centred care and physical activities

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £4,715,496

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

### **II.2) Description**

#### **II.2.1) Title**

3B - Day Centres (Westminster) - Integrated Day Centre & Drop In

Lot No

3B

#### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

#### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

Westminster

#### **II.2.4) Description of the procurement**

Older adults and Dementia support including person centred care and Physical activities

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,958,733

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

## **II.2) Description**

### **II.2.1) Title**

3C - Day Centres (RBo Kensington & Chelsea) - Integrated Day Centre & Drop In

Lot No

3C

### **II.2.2) Additional CPV code(s)**

- 85312000 - Social work services without accommodation

### **II.2.3) Place of performance**

NUTS codes

- UKI33 - Kensington & Chelsea and Hammersmith & Fulham

Main site or place of performance

Kensington & Chelsea

### **II.2.4) Description of the procurement**

Older adults and Dementia support including person centred care, physical activities, and social connection opportunities.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,937,276

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Up to an additional 48 months

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Please refer to tender documents.

Tenderers must meet the average annual turnover threshold for this sub-lot.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Refer to contract documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-015356](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

11 April 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

11 April 2025

Local time

12:00pm



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: September 2030

### **VI.3) Additional information**

This opportunity and all associated procurement documents will be accessible via our City of Westminster Procurement and Contracts portal ("the Portal"), kindly visit <https://wcc.ukp.app.jaggaer.com> and search for the following reference: ITT\_30190 - Older People Day Opportunity Services 2025. If you have any questions, please submit these through the portal.

Our portal is free to register on.

To view details of the Opportunity via the Portal please click the following link and click on Opportunities: <https://wcc.ukp.app.jaggaer.com>

Or browse as follows:

- Connect to <https://wcc.ukp.app.jaggaer.com>
- Enter your Username and Password
- Go to Published Opportunities
- Click on the Project Title to view details

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of Justice

The Royal Court of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures:

In accordance with Regulation 86 (Notices of decisions to award a contract), Regulation 87 (Standstill Period) and Regulations 91 (Enforcement of duties through the Court) of the Public Contracts Regulations 2015 (as amended).