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Tender

## **Calming Cafe**

Swindon Borough Council

F02: Contract notice

Notice identifier: 2021/S 000-006347

Procurement identifier (OCID): ocds-h6vhtk-02a03d

Published 29 March 2021, 12:33pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

#### **Contact**

Mrs Claire Smith

#### **Email**

[cesmith@swindon.gov.uk](mailto:cesmith@swindon.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.swindon.gov.uk/>

Buyer's address

<http://www.swindon.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Calming Cafe

Reference number

DN535304

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Calming Cafe Service

Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of a Calming Café Service

Project Description

Swindon Borough Council is looking to procure a Calming Cafe Service that will provide the following:

The successful provider of this contact will be responsible for the delivery of a high quality Calming Café. This service will be open every day and evening, each day of the year, for people in mental health crisis or at risk of developing a crisis. The safe haven approach encourages self-management and independence, with the requirements of the people accessing the service at the heart of the provision.

The Service will be staffed with appropriately trained workers with capacity to work with people in emotional/mental health distress.

The project will operate by:

- Providing an alternative provision to attending Emergency Duty (ED) for people aged 16+ experiencing or at risk of escalating to a mental health crisis

- Providing an alternative provision to attending ED for adults experiencing or at risk of escalating to a mental health crisis
- Offer a safe, supportive and therapeutic environment, promoting independence, opportunity and recovery for all those that need it in the community.
- Promoting empowerment of those using the service by giving them the opportunity to identify their own needs; making their own choices about what will help them; develop their own coping strategies and tools, recognise their own strengths and talents; encourage hope and to work towards improving their own emotional wellbeing.
- Developing partnerships with people using the service, their Family/unpaid carers and statutory and non-statutory organisations, to provide more integrated preventative and crisis management provision.
- Providing an environment which is physically and emotionally safe for those people accessing the service, unpaid/paid carers and staff.
- Encourage those people using the service to make use of their own social network and peer network developing self-management skills and resilience.

To participate, Suppliers will need to Register as a Supplier with ProContract, [www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk), then Register an Interest before obtaining access to the tender documents. In the event of difficulties registering as a supplier, please refer to the System Administrator Proactis support team [ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com)

#### Contract Period

The contract will be initially for a period of 60 months commencing 1st October 2021 with the option to extend for a further 24 months as per the contract terms and conditions.

#### **II.1.5) Estimated total value**

Value excluding VAT: £1,204,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

To participate, Suppliers will need to Register as a Supplier with ProContract, [www.supplyingthesouthwest.org.uk](http://www.supplyingthesouthwest.org.uk), then Register an Interest before obtaining access to the tender documents. In the event of difficulties registering as a supplier, please refer to the System Administrator Proactis support team [ProContractSuppliers@proactis.com](mailto:ProContractSuppliers@proactis.com)

Contract Period

The contract will be initially for a period of 60 months commencing 1st October 2021 with the option to extend for a further 24 months as per the contract terms and conditions.

Tender Responses

Tender Responses are required to be submitted no later than 25th May 2021, 1200:00:00 hrs UK Local time via ProContract tender portal -

<https://www.supplyingthesouthwest.org.uk/>

Tender Clarifications

If you require any clarifications on the tender documents, please submit these in writing via Messaging in ProContract tender portal by 15th May 2021, 1200:00:00 hrs UK Local time. The Council's responses to these clarification questions will be uploaded periodically on the ProContract tender portal.

Please note that this project has been advertised on Find a Tender Service, Contracts Finder / other web portals, however, Supplying the South West Portal, <https://www.supplyingthesouthwest.org.uk/> is the only portal that includes all the relevant documents required to respond to this opportunity, bearing Project Id: DN535304

No Tender submissions will be considered without completing the tender documents in full including attachments and returning them in alignment with the instructions within the tender documents.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2021

End date

30 September 2026

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for two years

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 May 2021

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

25 May 2021

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Swindon Brough Council

Swindon

Country

United Kingdom