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Planning

## **NCDS Support Service Contract**

Secretary of State for the Home Department

F01: Prior information notice

Reducing time limits for receipt of tenders

Notice identifier: 2021/S 000-006300

Procurement identifier (OCID): ocds-h6vhtk-02a00e

Published 26 March 2021, 10:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Secretary of State for the Home Department

4th Floor Peel Building, 2 Marsham Street.

London

SW1P 4LD

#### **Contact**

Tom Purser

#### **Email**

[tom.purser@homeoffice.gov.uk](mailto:tom.purser@homeoffice.gov.uk)

#### **Country**

United Kingdom

## **NUTS code**

UK - UNITED KINGDOM

## **Internet address(es)**

Main address

<https://homeoffice.app.iaggaer.com/>

## **I.3) Communication**

Access to the procurement documents is restricted. Further information can be obtained at

<https://homeoffice.app.iaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://homeoffice.app.iaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

## **I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NCDS Support Service Contract

Reference number

C20635

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The National Communications Data Service (NCDS) provides key services to Law Enforcement Agencies (LEAs) and Wider Public Authorities (WPAs) within the Communication Data Services area. As part of this requirement, NCDS need to have arrangements in place that supports its operations to the LEA community.

NCDS is purchasing 'service contracts' to facilitate the delivery of its Communications Data (CD) applications and the AWS Cloud Infrastructure in which they reside. The scope of the purchase is 2nd Level and 3rd level application support (or a DevOps solution), Application Lifecycle Maintenance (ALM) to deliver minor enhancements, and an AWS infrastructure support function.

The Authority is looking either to use an existing Government Framework to run a mini-comp, or a compliant PCR2015 route. For example a competitive Procedure with Negotiation.

#### **II.1.5) Estimated total value**

Value excluding VAT: £32,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72110000 - Hardware selection consultancy services
- 72120000 - Hardware disaster-recovery consultancy services
- 72130000 - Computer-site planning consultancy services
- 72140000 - Computer hardware acceptance testing consultancy services
- 72150000 - Computer audit consultancy and hardware consultancy services
- 72211000 - Programming services of systems and user software
- 72232000 - Development of transaction processing and custom software
- 72261000 - Software support services
- 72262000 - Software development services
- 72263000 - Software implementation services
- 72322000 - Data management services
- 72330000 - Content or data standardization and classification services

### **II.2.3) Place of performance**

NUTS codes

- UK - UNITED KINGDOM

Main site or place of performance

Marsham Street, London

### **II.2.4) Description of the procurement**

The National Communications Data Service (NCDS) is a unit within the Office of Security and Counter Terrorism (OSCT). NCDS is responsible for providing the nominated representatives of law enforcement agencies and wider public authorities with access to retained communications data (CD) in accordance with legislation. To do this NCDS work

with telecommunication operators (TOs) to enable the retention, disclosure, acquisition and use of CD. To enable this, NCDS provides a central platform between CD organisations and TOs.

The current platform has been operational since 2014 and is an invaluable tool to law enforcement and counter terrorism. The Authority is currently transitioning its services to a Cloud Based Platform, in which the support services being procured under this procurement will provide the support arrangements.

CD is the how, when, where and who of telecommunications. This is an invaluable tool in most police investigations including serious crime, volume crime and counter terrorism and has supported saving many lives. The current platform is used by all law enforcement agencies and several other bodies and has become an important tool to enable them to achieve operational outcomes.

NCDS may decide that it requires an organisation with an innovative approach, a highly proactive mind set and the desire to constantly seek better ways of delivering success., NCDS considers that knowledge of the technological landscape in which NCDS operates is important, but that previous experience in the specific sector and indeed in working with the public sector may be less important .

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £32,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

Two, 12 month extension options. (24 months potential extension period in total)

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

For expression of interest purposes of the PIN, please use Jaggaer object "PQQ\_120". Once the supplier has completed and returned the NDA, the Authority will add the supplier to the market engagement object "PQQ\_117".

### **II.3) Estimated date of publication of contract notice**

1 November 2021

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.5) Scheduled date for start of award procedures**

1 October 2021

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

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