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Tender

E-Commerce Support and Maintenance

Ordnance Survey

F02: Contract notice

Notice identifier: 2023/S 000-006298

Procurement identifier (OCID): ocds-h6vhtk-03adf4

Published 3 March 2023, 1:40pm

Section I: Contracting authority

I.1) Name and addresses

Ordnance Survey

SO16 0AS

Southampton

Email

vicki.walton@os.uk

Country

United Kingdom

NUTS code

UKJ32 - Southampton

Internet address(es)

Main address

www.ordnancesurvey.co.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/os/aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/os/aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/os/aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

E-Commerce Support and Maintenance

Reference number

TS2499.2022

II.1.2) Main CPV code

- 72200000 - Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

OS have a mature online presence, with our e-commerce store being rebuilt on the BigCommerce platform in September 2020. We are looking for a supplier to work with us to support, maintain and develop the site, IT associated services (see scope) and deliver on the OS Consumer business ambitions; to improve our e-commerce offering and support the overall vision for the OS consumer of "helping more people to get outside more often". The OS Store sells physical and digital products; however, growth of 3rd party products has an ever-increasing focus on physical items. Currently, the OS proposition to the market relies on offers/price to compete and requires development to create an offering [service, product range and site experience] that presents an alternative USP not centred on price. We are migrating from the map store and its familiar audience to a broader B2C retail environment with a wider product set, therefore increasing the use of third-party products. This combined with the

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72266000 - Software consultancy services

II.2.3) Place of performance

NUTS codes

- UKJ32 - Southampton

II.2.4) Description of the procurement

n/a

II.2.5) Award criteria

Cost criterion - Name: N/A / Weighting: N/A

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

N/A

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: Yes

Description of options

N/A

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

N/A

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see tender documents for full information on requirements

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As per tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 April 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 April 2023

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 31/05/2028

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Ordnance Survey

Adanac Dr

Southampton

SO16 0AS

Email

vicki.walton@os.uk

Country

United Kingdom