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Contract

## **Tamar Bridge Operational Support Services Contract incorporating Recovery of Light Vehicles**

Cornwall Council  
Plymouth City Council

F03: Contract award notice

Notice identifier: 2022/S 000-006294

Procurement identifier (OCID): ocids-h6vhtk-02da0f

Published 8 March 2022, 12:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cornwall Council

County Hall, Treyew Road

Truro

TR1 3AY

#### **Contact**

Mr James Howarth

#### **Email**

[james.howarth@cornwall.gov.uk](mailto:james.howarth@cornwall.gov.uk)

#### **Telephone**

+44 1872324971

**Country**

United Kingdom

**NUTS code**

UKK3 - Cornwall and Isles of Scilly

**Internet address(es)**

Main address

<http://www.cornwall.gov.uk>

Buyer's address

<http://www.cornwall.gov.uk>

**I.1) Name and addresses**

Plymouth City Council

Ballard House, West Hoe Road

Plymouth

PL1 3BJ

**Email**

[Paul.Williams@Plymouth.gov.uk](mailto:Paul.Williams@Plymouth.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKK4 - Devon

**Internet address(es)**

Main address

<http://plymouth.gov.uk/>

## **I.2) Information about joint procurement**

The contract involves joint procurement

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tamar Bridge Operational Support Services Contract incorporating Recovery of Light Vehicles

Reference number

DN538761

#### **II.1.2) Main CPV code**

- 50118400 - Breakdown and recovery services for motor vehicles

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The main intention of this proposed 4 year contract, with the option to extend by a further 2 x 12 month periods, is to ensure suitable service provision of a 24/7 availability light vehicle recovery service to limit disruption to traffic flow due to breakdowns on the four vehicle lanes over the Tamar Bridge and also in the adjacent Saltash Tunnel.

The Service also requires other business critical and routine duties and activities as stated in the Scope and broad outline specification below:

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £900,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50118100 - Breakdown and recovery services for cars
- 50118500 - Breakdown and recovery services for motorcycles

### **II.2.3) Place of performance**

NUTS codes

- UKK3 - Cornwall and Isles of Scilly
- UKK4 - Devon

### **II.2.4) Description of the procurement**

Primary duty: Light Vehicle Recovery

- Provision of all staff, plant, equipment and insurances to carry out light vehicle recovery (up to 3.5 tonne gross vehicle weight) and traffic management for 24 hours per day, 7 days per week to ensure timely and safe recovery of vehicles to minimise hazards and disruption to users enabling the restoration of normal traffic flow in the shortest possible timescale.

Ancillary duties: Operational support staff will also be required to undertake other activities and duties including but not restricted to the following.

Business critical:

- De-icing of South Cantilever Lane/Footpaths/Car Parks
- Ensuring security of all buildings/offices within Tamar Bridge areas of jurisdiction
- Start up/close down of Emergency Supply Generator
- A roving resource providing support in dealing with emergencies or to investigate other

causes for concern particularly during the late evening and early morning when Tamar Bridge staffing levels are at a minimum.

Routine:

- Transfer of Abnormal Load Crossing Receipts to Toll Plaza
- Enforcement of 2 hour maximum parking in bridge car park
- Removal of litter/debris from bridge grounds
- Transfer of recycling materials to contractors

Required skills

All Operational Support Staff will have received training in vehicle recovery safety procedures from a recognized organisation such as the Institute of Vehicle Recovery (IVR) that works alongside the Road Assistance and Vehicle Recovery Sector, Health and Safety Executive and the Highways Agency to focus on the reduction of

roadside injuries and fatalities through training and procedures.

For each recovery the traffic management set up and take down works will be in accordance with the Department for Transport /Highways Agency Traffic Safety Measures and Signs for Road Works and Temporary Situations to Chapter 8 – Part 2: Operations.

Location

Tamar Bridge Operational Support staff will be based in the Tamar Bridge Main Administration Office situated on the Plymouth side of the river Tamar and will have access to all welfare facilities.

Reporting and contract management expectations

The successful contractor will be required to liaise closely with the Tamar Crossings client on all aspects regarding the Operational Support role.

Members of the contractor's management team will be required to attend regular meetings with the Tamar Bridge Operations & Health & Safety Managers throughout the duration of the contract and will provide specific data/information to enable the establishment of Key Performance Indicators for the Operational Support role.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 45

Quality criterion - Name: Social Value / Weighting: 15

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-021151](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

21 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Tonkin Recovery Ltd

Bugle

Country

United Kingdom

NUTS code

- UKK3 - Cornwall and Isles of Scilly

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £900,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cornwall Council Monitoring Office

Truro

Country

United Kingdom