

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006262-2024>

Award

PROMiS Software Support & Maintenance

Crown Office and Procurator Fiscal Service

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-006262

Procurement identifier (OCID): ocds-h6vhtk-043d26

Published 27 February 2024, 1:30pm

Section I: Contracting authority/entity

I.1) Name and addresses

Crown Office and Procurator Fiscal Service

Crown Office, 25 Chambers Street

Edinburgh

EH1 1LA

Contact

Katherine Brown

Email

procurementreturns@copfs.gov.uk

Telephone

+44 3000203000

Fax

+44 8445614069

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.copfs.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00292

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Social protection

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PROMiS Software Support & Maintenance

Reference number

COPFS-2023-325

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Expertise support and maintenance of the bespoke PROMiS Case Management System and underlying database shema including provision of bugs/issue resolutions. This is to allow the PROMiS system to continue in an essential role in the COPFS' Case Management digital system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: 106,835 USD / Highest offer: 350,505 USD taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Expertise support and maintenance of the bespoke PROMiS Case Management System and underlying database shema including provision of bugs/issue resolutions. This is to allow the PROMiS system to continue in an essential role in the COPFS' Case Management digital system.

It is a bespoke system, requiring knowledge and expertise of supporting the solution. Inslaw are the sole vendor for the PROMIS Software and the only company that offers support and consultancy services in the marketplace. The availability of this experienced supplier will deliver important supplier support and experience, both in terms of supporting current systems and in modernising our solutions as part of our Digital Strategy.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

2 x 12month option to extend

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Inslaw wrote the PROMIS system and as such are the lone suppliers

Expertise support and maintenance of the bespoke PROMiS Case Management System and underlying database shema including provision of bugs/issue resolutions. This is to allow the PROMiS system to continue in an essential role in the COPFS' Case Management digital system.

It is a bespoke system, requiring knowledge and expertise of supporting the solution. Inslaw are the sole vendor for the PROMIS Software and the only company that offers support and consultancy services in the marketplace. The availability of this experienced supplier will deliver important supplier support and experience, both in terms of supporting current systems and in modernising our solutions as part of our Digital Strategy.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-649467](#)

Section V. Award of contract/concession

Contract No

COPFS-2023-325

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

27 February 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

INSLAW, INC.

8116 Gainsborough Court East

Potomac

20854

Telephone

+301 526-2870

Country

United States

NUTS code

- US - United States

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Lowest offer: £106,835 / Highest offer: £350,505 taken into consideration

Section VI. Complementary information

VI.3) Additional information

(SC Ref:759280)

VI.4) Procedures for review

VI.4.1) Review body

Sheriff Clerk's Office

PO Box 23, 1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom