

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006256-2023>

Contract

Moodle Hosting

Leeds Trinity University

F03: Contract award notice

Notice identifier: 2023/S 000-006256

Procurement identifier (OCID): ocds-h6vhtk-0334c9

Published 3 March 2023, 10:05am

Section I: Contracting authority

I.1) Name and addresses

Leeds Trinity University

Brownberrie Lane

Mark Hayter

LS18 5HD

Email

m.hayter@leedstrinity.ac.uk

Telephone

+44 1132837100

Country

United Kingdom

Region code

UKE4 - West Yorkshire

Internet address(es)

Main address

<https://www.leedstrinity.ac.uk/>

Buyer's address

<https://www.delta-esourcing.com/tenders/UK-title/6E379988TB>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Moodle Hosting

Reference number

ITS075LTU

II.1.2) Main CPV code

- 72212900 - Miscellaneous software development services and computer systems

II.1.3) Type of contract

Services

II.1.4) Short description

The university wishes to migrate its current Moodle provision to SaaS and seeks the services of a hosting company that has the expertise and resources required to meet our maintenance and technical support needs, ideally a Moodle Certified Partner.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £283,900

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

Main site or place of performance

Leeds

II.2.4) Description of the procurement

The key objectives and deliverables of this project are: 1.Migrate our Moodle environment to SaaS hosting. The chosen supplier will: •Provide development, test, and live instances of Moodle •Monitor and maintain our database, servers, and back-ups. •Upgrade our systems and additional plug-ins •Configure, maintain, and develop Moodle integration end points •Troubleshoot problems and faults. •Apply security patches to ensure that our VLE is not vulnerable to cyber-attacks. •Act as a ‘trusted partner’ to proactively alert us to new technical developments, features and functionality, provide guidance on best practice, develop customisations, and share information on relevant trends in the sector to guide future VLE and Digital Learning strategy 2.Documentation/guidance for the Digital Learning Team on escalating problems and faults that they are unable to resolve to the third party. 3.Processes for notification, testing, scheduling and approval of upgrades and configuration changes 4.Academic staff and student user comms and guidance on any changes to the look and feel of the Moodle user interface e.g., changes to menu/block locations, terminology, and content creation processes

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The university reserves the right to extend the contract for any period up to a maximum of two years, subject to satisfactory contract performance

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-011820](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 March 2023

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Titus Learning Ltd

Salts Mill, Victoria Road

Saltaire

BD18 3LA

Country

United Kingdom

NUTS code

- UKE41 - Bradford

National registration number

08799881

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £283,900

Total value of the contract/lot: £283,900

Section VI. Complementary information

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://neupc.delta-esourcing.com/delta/viewNotice.html?noticeId=764954090>

GO Reference: GO-202333-PRO-22255831

VI.4) Procedures for review

VI.4.1) Review body

Leeds Trinity University

Brownberrie Lane

Leeds

LS18 5HD

Telephone

+44 1132837100

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Leeds Trinity University

Brownberrie Lane

Leeds

LS18 5HD

Telephone

+44 1132837100

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Leeds Trinity University

Brownberrie Lane

Leeds

LS18 5HD

Telephone

+44 1132837100

Country

United Kingdom