

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006244-2025>

Tender

## **The Provision of Servicing and Maintenance For Kitchen Equipment**

Hertfordshire Catering Ltd

F02: Contract notice

Notice identifier: 2025/S 000-006244

Procurement identifier (OCID): ocds-h6vhtk-04e50d

Published 20 February 2025, 2:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire Catering Ltd

Mundells

Welwyn Garden City

AL7 1FT

#### **Contact**

Jay Cabeso

#### **Email**

[jay.cabeso@hcl.co.uk](mailto:jay.cabeso@hcl.co.uk)

#### **Telephone**

+44 1707938625

**Country**

United Kingdom

**Region code**

UKH23 - Hertfordshire

**National registration number**

United Kingdom

**Internet address(es)**

Main address

<https://www.hcl.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.delta-esourcing.com](http://www.delta-esourcing.com)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.delta-esourcing.com/respond/Z63VNF9AS6](http://www.delta-esourcing.com/respond/Z63VNF9AS6)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Other activity

Educational catering and hospitality

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Provision of Servicing and Maintenance For Kitchen Equipment

Reference number

HCL/EQUIP/2025

#### **II.1.2) Main CPV code**

- 50883000 - Repair and maintenance services of catering equipment

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hertfordshire Catering Ltd (HCL) is looking for one suitably qualified contractor/ supplier to provide a professional repairs and maintenance service for kitchen catering equipment in schools at multiple sites across Hertfordshire and the surrounding counties (Bedfordshire, Cambridge, Essex and North London). Organisations wishing to take part in this procurement are invited to submit a tender. Full access to the procurement documents can be accessed on our E-Tendering system. Further information on how to access the E-Tendering system can be found below in VI.3) Additional Information.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,710,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)

Main site or place of performance

SOUTH EAST (ENGLAND)

## **II.2.4) Description of the procurement**

Hertfordshire Catering Limited (HCL) is a limited company, limited by a single share wholly owned by Hertfordshire County Council (HCC). It is a specialist contract caterer delivering catering service in the education sector. We are looking for a suitable qualified contractor to provide a professional repairs and maintenance service for our kitchen catering equipment in schools. The Service will be divided into two main elements; planned preventative maintenance and a responsive repairs service. The suitable contractor will have the resources to deliver it's services across multiple school sites in Hertfordshire and the surrounding counties (Bedfordshire, Cambridge, Essex) and North London.

The Contract will be awarded for an initial term of five years, with the option to extend the Contract up to two years. The estimated annual total value of the contract is £530,000 excluding VAT. The estimated total value of the contract including the contract extensions is £3,710,000.

Tenderers agree to undertake to treat the information as confidential and commercially sensitive at all times and take all

reasonable steps to prevent any inadvertent disclosure to any third party.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £3,710,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The servicing and maintenance for kitchen equipment contract will be up for review at the end of the initial term of contract.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 April 2025

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

3 April 2025

Local time

5:00pm

---

## Section VI. Complementary information

### VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: Contract to Award Notice is to be published - approximate date 8th May 2025

### VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To access this procurement opportunity and HCL's procurement documents please use the link provided in this Notice. You will be taken to E-Tendering system that HCL uses: E-Delta. You can register as a supplier for free.

This is a one stage procurement process (open procedure). Therefore, if you wish to be considered as a tenderer you must complete and submit a tender by the specified closing date and time. Tender submissions cannot be uploaded after this return deadline.

If you are experiencing problems, E-Delta offer a help section which includes a dedicated UK support desk which can be contacted via email: [helpdesk@delta-esourcing.com](mailto:helpdesk@delta-esourcing.com) for any website/technical questions, Monday to Friday, 9:00 -16:00.

HCL reserves the right at any time to cease the procurement process and not award a Contract or to award only part of the opportunity described in this notice. If HCL takes up this right, then they will not be responsible for or pay the expenses or losses, which may be incurred by any organisation or tenderer as a result.

HCL undertakes to hold confidential any information provided in the proposal submitted, subject to HCL's obligations under the law including the Freedom of Information Act 2000. If the organisation considers that any of the information submitted in the proposal should not be disclosed because of its sensitivity then this should be stated with the reason for considering it sensitive. HCL will then endeavour to consult with the applicant about such sensitive information when considering any request received under the Freedom of Information Act 2000 before replying to such a request.

HCL reserves the right to carry out additional financial checks on all organisations bidding for this opportunity at any time during the procurement process. This is to ensure that they

continue to meet HCL's requirements and remain financially viable to fulfil the requirements under the Contract.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Welwyn-Garden-City:-Repair-and-maintenance-services-of-catering-equipment./Z63VNF9AS6>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/Z63VNF9AS6>

GO Reference: GO-2025220-PRO-29506378

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

Country

United Kingdom