

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006237-2021>

Contract

## **Interpreting and Communication Services for People who are d/Deaf and Deafblind (November 2020)**

Kent County Council

F03: Contract award notice

Notice identifier: 2021/S 000-006237

Procurement identifier (OCID): ocds-h6vhtk-029fcf

Published 26 March 2021, 2:34pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Kent County Council

County Hall

Maidstone

ME14 1XQ

#### **Contact**

Mrs Katherine Clark

#### **Email**

[katherine.clark@kent.gov.uk](mailto:katherine.clark@kent.gov.uk)

#### **Telephone**

+44 3000411290

**Country**

United Kingdom

**NUTS code**

UKJ4 - Kent

**Internet address(es)**

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

General public services

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Interpreting and Communication Services for People who are d/Deaf and Deafblind  
(November 2020)

Reference number

DN508049

**II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Framework for interpreting and communication services for people who are d/deaf and deafblind to allow the council to buy communication services from a list of approved providers who meet a set of minimum standards.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £800,000

## **II.2) Description**

### **II.2.1) Title**

Lots 1-10 (as described in II.2.4)

Lot No

1-10

### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

### **II.2.3) Place of performance**

NUTS codes

- UKJ4 - Kent

### **II.2.4) Description of the procurement**

Lot 1: Face-to-face interpreting services (Verbal),

Lot 2: Face-to-face interpreting services (Non-verbal),

Lot 3: Transcription,

Lot 4: Lip speakers,

Lot 5: Speech to text reporters,

Lot 6: Deaf relay,

Lot 7: Translation,

Lot 8: Video interpreting services,

Lot 9: Other sign language interpreting

Lot 10: Trainee Interpreters

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 217-534053](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1,2f

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Heidi Watson

Kent

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £800,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

6,7a,7b,7c

A contract/lot is awarded: Yes

### **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

B.S.L Training

Kent

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £8,000,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

1,2a-2f,6,7a-7c,8a,8b,10

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Faircomplus Limited

Birmingham

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £800,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

4



## **Lot No**

1,8a,8b

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Language Connect International Ltd

Manchester

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1 / Highest offer: £800,000 taken into consideration

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kent County Council

Maidstone

Country

United Kingdom