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Contract

## **Procurement of Facilities Management Soft Services**

Croydon Health Services NHS Trust

F03: Contract award notice

Notice identifier: 2024/S 000-006194

Procurement identifier (OCID): ocds-h6vhtk-036999

Published 27 February 2024, 9:09am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Croydon Health Services NHS Trust

Croydon University Hospital, 530 London Rd, Thornton Heath

Croydon

CR7 7YE

#### **Contact**

Julian Fris

#### **Email**

[julian.frls@nellerdavies.com](mailto:julian.frls@nellerdavies.com)

#### **Country**

United Kingdom

#### **NUTS code**

UKI62 - Croydon

**Internet address(es)**

Main address

<https://www.croydonhealthservices.nhs.uk>

Buyer's address

<https://www.croydonhealthservices.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement of Facilities Management Soft Services

Reference number

ND2022 021

#### **II.1.2) Main CPV code**

- 79993100 - Facilities management services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The provision of Facilities Management Soft Services which include Healthcare Cleaning (Domestics), Portering, Window Cleaning, Pest Control and Helpdesk services for Croydon University Hospital, Purley War Memorial Hospital and associated healthcare premises.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £8,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 90900000 - Cleaning and sanitation services
- 98341120 - Portering services
- 90911300 - Window-cleaning services
- 90922000 - Pest-control services

- 72253000 - Helpdesk and support services

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

Main site or place of performance

Croydon University and Purley Hospitals

### **II.2.4) Description of the procurement**

The provision of FM Soft Services to Trust sites to achieve a high standard of patient outcomes and infection control. The process will be conducted as Competition with Negotiation in line with reg 29 of the Public Contracts Regulations 2015. For the avoidance of doubt the process still be concluded after the submission of the ITN as bidders may have provided the most economically advantageous tender at that stage (as in a restricted process). However, the Trust reserves the right to add further stages for further dialogue & negotiation within a fair, transparent and commercially confidential environment to determine the best solution is appropriate for this process. The proposed contract will be for 5 years with 2 further annual extensions achieving a potential full contract length of 7 years. The intention is commence the contract in October 2023.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-026235](#)

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## **Section V. Award of contract**

### **Contract No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 January 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 7

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

ISS Mediclean Limited Trading as ISS Facility Services Healthcare

Velocity 1, Brooklands Drive

Weybridge

KT13 0SL

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £45,000,000

Total value of the contract/lot: £45,000,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Croydon Health Services NHS Trust

Croydon

CR7 7YE

Email

[info@chs.net.uk](mailto:info@chs.net.uk)

Country

United Kingdom