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Tender

## **IT Support Provision**

UNITED KINGDOM ANTI-DOPING LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006191

Procurement identifier (OCID): ocds-h6vhtk-05f744

Published 23 January 2026, 1:15pm

### **Changes to notice**

This notice has been edited. The [previous version](#) is still available.

Clarification questions and response have been uploaded.

A v2 of the specification has been uploaded with minor changes for clarification purposes.

### **Scope**

### **Description**

UK Anti-Doping (UKAD) seeks to appoint a supplier to provide comprehensive IT support services for its Microsoft-based cloud and desktop environment.

The successful supplier will deliver:

On-site support: Minimum of two days per month across UKAD's Loughborough and London offices.

Remote support: Helpdesk services during UK office hours, issue resolution, ticketing, monthly reporting, and attendance at quarterly review meetings.

Core scope includes:

- Support for Microsoft Azure infrastructure (IaaS), Office 365 tenant, and EntraID identity management.
- Device management via Intune for Windows 11 desktops and iOS/Android mobile devices.
- Active Directory and DNS management.
- Desktop support and patch management.
- Cybersecurity measures including multi-factor authentication and compliance monitoring.

Strategic input: Guidance on IT strategy and participation in IT governance meetings.

Supplier must demonstrate proven experience in delivering secure IT services, including robust patching and proactive improvement recommendations.

Full details, including service levels and technical requirements, are provided in the Specification document within the tender pack.

It is anticipated that the cost of the annual services will be around £78,000 + VAT.

### **Total value (estimated)**

- £468,000 excluding VAT
- £561,600 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2032
- 5 years, 11 months, 28 days

Description of possible extension:

Contract values assumes an Initial 3 year contract plus three 1 year extensions (3 +1+1+1).

### **Options**

The right to additional purchases while the contract is valid.

We may require consultancy support for strategic projects and development work.

### **Main procurement category**

Services

### **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

### **Contract locations**

- UK - United Kingdom

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## **Participation**

### **Legal and financial capacity conditions of participation**

Please refer to Specification.

### **Technical ability conditions of participation**

Please refer to Specification.

### **Particular suitability**

Small and medium-sized enterprises (SME)

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## **Submission**

### **Enquiry deadline**

16 January 2026, 12:00pm

### **Tender submission deadline**

30 January 2026, 12:00pm

## Submission address and any special instructions

Please e-mail all tender submission documents to [procurement@ukad.org.uk](mailto:procurement@ukad.org.uk)

## Tenders may be submitted electronically

No

## Languages that may be used for submission

English

## Award decision date (estimated)

16 February 2026

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## Award criteria

Name	Description	Type	Weighting
Methodology to deliver the IT support provision requirements	Please refer to Appendix III (b) for question details. Please refer to Appendix IV for more details on the Evaluation categories, scoring methodologies, matrices and weightings.	Quality	28%

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<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Technical competency and knowledge of delivery staff	Please refer to Appendix III (b) for question details. Please refer to Appendix IV for more details on the Evaluation categories, scoring methodologies, matrices and weightings.	Quality	21%
Fixed annual fee	Please refer to Appendix III (b) for question details. Please refer to Appendix IV for more details on the Evaluation categories, scoring methodologies, matrices and weightings.	Price	20%
Keeping up to date with issues affecting UKAD's IT environment	Please refer to Appendix III (b) for question details. Please refer to Appendix IV for more details on the Evaluation categories, scoring methodologies, matrices and weightings.	Quality	14%
Rate Card	Please refer to Appendix III (b) for question details. Please refer to Appendix IV for more details on the Evaluation categories, scoring methodologies, matrices and weightings.	Price	10%

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Ability to mobilise	Please refer to Appendix III (b) for question details. Please refer to Appendix IV for more details on the Evaluation categories, scoring methodologies, matrices and weightings.	Quality	7%

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Open procedure

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## **Documents**

### **Associated tender documents**

[UKAD IT Support Provision Tender Documents.zip](#)

[Specification v2.DOCX](#)

[Clarification Questions & Responses.xlsx](#)

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## **Contracting authority**

### **UNITED KINGDOM ANTI-DOPING LIMITED**

- Companies House: 06990867
- Public Procurement Organisation Number: PPYZ-9177-QNHN

Sportpark

Loughborough

LE11 3QF

United Kingdom

Email: [procurement@ukad.org.uk](mailto:procurement@ukad.org.uk)

Website: <https://www.ukad.org.uk>

Region: UKF22 - Leicestershire CC and Rutland

Organisation type: Public authority - central government