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Award

## **Health and Safety Management System**

Citizen Housing Group Ltd

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006182

Procurement identifier (OCID): ocds-h6vhtk-060d51

Published 23 January 2026, 12:51pm

### **Scope**

### **Description**

The system demonstration showed that this system was highly configurable to our needs and requirements at Citizen, and saves time with a task that takes many hours taking a few clicks to create as otherwise the health and safety team would have to spend many hours producing the statistic reports for committees. The system app looks very simple to use and has functionality for incident report forms to be filled in by voice command instead of typing, this will be highly advantageous to frontline staff trying to complete the incident reports. Audits can be created and carried out in the system and on the app. This will allow for statistic reports to be generated for the committees and different audits can be created. This will allow in time for audits completed outside of the Health and Safety team to be carried out on the app i.e. Maintenance Ops supervisor audits. This will allow maintenance ops to report on these more easily and ensure KPIs are being met.

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## **Contract 1**

### **Supplier**

- Eco Online

### **Contract value**

- £65,000 excluding VAT
- £75,000 including VAT

Below the relevant threshold

### **Earliest date the contract will be signed**

20 February 2026

### **Contract dates (estimated)**

- 23 February 2026 to 23 February 2028
- Possible extension to 23 February 2029
- 3 years, 1 day

Description of possible extension:

The Agreement may be extended for up to one (1) additional year by mutual written agreement of both parties, where services or activities are progressing satisfactorily and there is a continued operational, strategic, or business need, where additional time is required to complete the agreed scope, or where delays have occurred due to factors beyond the reasonable control of either party; during any extension period, all existing terms and conditions of the Agreement shall continue to apply unless otherwise agreed in writing.

## **Main procurement category**

Services

## **CPV classifications**

- 71317200 - Health and safety services
- 71317210 - Health and safety consultancy services

## **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## **Supplier**

### **Eco Online**

Aldgate Tower, 2 Leman Street

London

E1 8FA

United Kingdom

Email: [support.en@ecoonline.com](mailto:support.en@ecoonline.com)

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

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## **Contracting authority**

### **Citizen Housing Group Ltd**

- Charity Commission (England and Wales): 8181

- Public Procurement Organisation Number: PWJN-9145-YTML

4040 Lakeside

Birmingham

B377YN

United Kingdom

Email: [Procurement@citizenhousing.org.uk](mailto:Procurement@citizenhousing.org.uk)

Region: UKG32 - Solihull

Organisation type: Public authority - sub-central government