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Award

Software Support & Maintenance for Command and Control

West Midlands Fire and Rescue Authority

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006161

Procurement identifier (OCID): ocds-h6vhtk-060d42 ([view related notices](#))

Published 23 January 2026, 12:23pm

Scope

Reference

C5942

Description

This notice is to notify the intention to award a 6-month contract, from 1 March 2026 - 31st August 2026 to SSS Public Safety Ltd for the provision of urgent continued support and maintenance for the Authority's command and control system, while the implementation of a replacement system takes place.

Contract 1. Support and Maintenance of Command & Control

Supplier

- SSS PUBLIC SAFETY LIMITED

Contract value

- £185,000 excluding VAT
- £222,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

4 February 2026

Contract dates (estimated)

- 1 March 2026 to 31 August 2026
- 6 months

Main procurement category

Services

CPV classifications

- 42961000 - Command and control system
- 72253200 - Systems support services

Contract locations

- UKG3 - West Midlands
-

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Extreme and unavoidable urgency

The award of this contract is due to unavoidable delays in the implementation of a replacement command and control system.

Supplier

SSS PUBLIC SAFETY LIMITED

- Companies House: 13052116

C/O NEC SOFTWARE SOLUTIONS, SUIT, 1ST FLOOR IMEX CENTRE

HEMEL HEMPSTEAD

HP2 7DX

United Kingdom

Email: sales@sss-publicsafety.com

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Support and Maintenance of Command & Control

Contracting authority

West Midlands Fire and Rescue Authority

- Public Procurement Organisation Number: PPTP-2948-MYQP

Fire Service Headquarters, 99 Vauxhall Road

Birmingham

B7 4HW

United Kingdom

Email: procurement@wmfs.net

Website: <https://www.wmfs.net/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government