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Contract

## **NEPO605 - Children's Advocacy, Independent Visitors, independent people for Children and Adult Complaints and Secure Reviews (P-007452 / C-012113)**

Newcastle City Council  
Darlington Brough Council  
Durham County Council  
Gateshead Metropolitan Borough Council  
Hartlepool Brough Council  
Middlesbrough Council  
North Tyneside Council  
Northumberland County Council  
Redcar & Cleveland Borough Council  
South Tyneside Council  
Stockton Borough Council  
Sunderland City Council

F03: Contract award notice

Notice identifier: 2022/S 000-006150

Procurement identifier (OCID): ocds-h6vhtk-02f719

Published 7 March 2022, 11:54am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Newcastle City Council

Barras Bridge

NEWCASTLE-UPON-TYNE

NE1 8QH

**Contact**

Becky Polito

**Email**

[becky.polito@newcastle.gov.uk](mailto:becky.polito@newcastle.gov.uk)

**Telephone**

+44 1912115877

**Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.newcastle.gov.uk/>

**I.1) Name and addresses**

Darlington Brough Council

Town Hall, Feethams

Darlington

DL1 5QT

**Contact**

Josh Slack

**Email**

[josh.slack@darlington.gov.uk](mailto:josh.slack@darlington.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC1 - Tees Valley and Durham

**Internet address(es)**

Main address

<https://www.darlington.gov.uk/>

**I.1) Name and addresses**

Durham County Council

County Hall

Durham

DH1 5UL

**Contact**

Dawh Wilson

**Email**

[dawn.wilson@durham.gov.uk](mailto:dawn.wilson@durham.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC14 - Durham CC

**Internet address(es)**

Main address

<https://www.durham.gov.uk/>

### **I.1) Name and addresses**

Gateshead Metropolitan Borough Council

Regent Street

Gateshead

NE8 1HH

#### **Contact**

Carl Taylor

#### **Email**

[carltaylor@gateshead.gov.uk](mailto:carltaylor@gateshead.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC22 - Tyneside

#### **Internet address(es)**

Main address

<https://www.gateshead.gov.uk/>

### **I.1) Name and addresses**

Hartlepool Brough Council

Victoria Road

Hartlepool

TS24 8AY

#### **Contact**

Katie Mitchelson

**Email**

[katie.mitchelson@hartlepool.gov.uk](mailto:katie.mitchelson@hartlepool.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC11 - Hartlepool and Stockton-on-Tees

**Internet address(es)**

Main address

<https://www.hartlepool.gov.uk/>

**I.1) Name and addresses**

Middlesbrough Council

Corporation Road

Middlesbrough

TS1 9FX

**Contact**

Hannah Lowe

**Email**

[hannah\\_lowe@middlesbrough.gov.uk](mailto:hannah_lowe@middlesbrough.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC1 - Tees Valley and Durham

**Internet address(es)**

Main address

<https://www.middlesbrough.gov.uk/>

**I.1) Name and addresses**

North Tyneside Council

Cobalt Business Park

North Tyneside

NE27 0BY

**Contact**

Rebecca Bacon

**Email**

[rebecca.bacon@northtyneside.gov.uk](mailto:rebecca.bacon@northtyneside.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://my.northtyneside.gov.uk/>

**I.1) Name and addresses**

Northumberland County Council

County Hall

Morpeth

NE61 2EF

**Contact**

Vicky Lockyer

**Email**

[vicky.lockyer@northumberland.gov.uk](mailto:vicky.lockyer@northumberland.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC21 - Northumberland

**Internet address(es)**

Main address

<https://www.northumberland.gov.uk/Home.aspx>

**I.1) Name and addresses**

Redcar & Cleveland Borough Council

Kirkleatham Street

Redcar

TS10 1RT

**Contact**

Emma Russell

**Email**

[emma.russell@redcar-cleveland.gov.uk](mailto:emma.russell@redcar-cleveland.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC1 - Tees Valley and Durham

**Internet address(es)**

Main address

<https://www.redcar-cleveland.gov.uk/Pages/default.aspx>

**I.1) Name and addresses**

South Tyneside Council

Westoe Road

South Shields

NE33 2RL

**Contact**

Hannah Clark

**Email**

[hannah.clark@southtyneside.gov.uk](mailto:hannah.clark@southtyneside.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.southtyneside.gov.uk/>



### **I.1) Name and addresses**

Stockton Borough Council

Church Road

Stockton-on-Tees

TS18 1LD

#### **Contact**

Craig Bartlett

#### **Email**

[craig.bartlett@stockton.gov.uk](mailto:craig.bartlett@stockton.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC11 - Hartlepool and Stockton-on-Tees

#### **Internet address(es)**

Main address

<https://www.stockton.gov.uk/>

### **I.1) Name and addresses**

Sunderland City Council

Burdon Road

Sunderland

SR2 7DN

#### **Contact**

Sophie Maddison

**Email**

[sophie.maddison@togetherforchildren.org.uk](mailto:sophie.maddison@togetherforchildren.org.uk)

**Country**

United Kingdom

**NUTS code**

UKC23 - Sunderland

**Internet address(es)**

Main address

<https://www.sunderland.gov.uk/>

**I.2) Information about joint procurement**

The contract involves joint procurement

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NEPO605 - Children's Advocacy, Independent Visitors, independent people for Children and Adult Complaints and Secure Reviews (P-007452 / C-012113)

Reference number

NEPO605 - (P-007452 / C-012113)

### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Newcastle City Council ("the Lead Authority") is acting as the lead authority on behalf of the North East Procurement Organisation (NEPO) and its Member Authorities, in respect of the procurement of this Flexible Procurement Agreement (Contract) for:

Lot 1 - Children's Advocacy,

Lot 2 - Independent Visitor Services

Lot 3 - Investigating Officers (Children and Adult Stage Two Complaints)

Lot 4 - Independent Persons (Children and Adult Stage Two Complaints)

Lot 5 - Independent Chairs for Stage Three Statutory Children's Social Care Complaints

Lot 6 - Independent Panellists for Stage Three Statutory Children's Social Care Complaints

Lot 7 - Independent Persons for Secure Accommodation Reviews

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,800,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

Newcastle City Council, as Lead Authority on behalf of NEPO and its Member Authorities carried an open procurement exercise to appoint multiple Providers to deliver services for:

Lot 1 - Children's Advocacy,

Lot 2 - Independent Visitor Services

Lot 3 - Investigating Officers (Children and Adult Stage Two Complaints)

Lot 4 - Independent Persons (Children and Adult Stage Two Complaints)

Lot 5 - Independent Chairs for Stage Three Statutory Children's Social Care Complaints

Lot 6 - Independent Panellists for Stage Three Statutory Children's Social Care Complaints

Lot 7 - Independent Persons for Secure Accommodation Reviews

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The original contract terms if for 36-months with 2 x 12-month options to extend

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-028586](#)

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## **Section V. Award of contract**

### **Contract No**

1.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

A P and D Consultancy

Ripon

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

2.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Cherryl Pharoah Consultancy

Durham

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

3.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Independent Social Worker - Fiona Noone

Newcastle upon Tyne

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1



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## **Section V. Award of contract**

### **Contract No**

4.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Individual - Bridget Black

Durham

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

5.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Jeanette Callaghan

Durham

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

6.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Jenny Archer-Power

Oldham

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

7.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Julie Hatfield

Middlesbrough

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

8.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Julie Rosling

Houghton le Spring

Country

United Kingdom

NUTS code

- UKC14 - Durham CC

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

9.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Lisa Rooney

Newcastle upon TYne

Country

United Kingdom

NUTS code

- UKC22 - Tyneside

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

10.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Myla Consulting Limited

Guidsbrough

Country

United Kingdom

NUTS code

- UKE2 - North Yorkshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section V. Award of contract**

### **Contract No**

11.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

NYAS (National Youth Advocacy Service)

Birkenhead

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £353,316



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## **Section V. Award of contract**

### **Contract No**

12.

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 19

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Shehla Hussain

Middlesbrough

Country

United Kingdom

NUTS code

- UKC1 - Tees Valley and Durham

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle City Council and the North East Procurement Organisation

Newcastle upon Tyne

Country

United Kingdom