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Tender

## **Advocacy Services**

London Borough of Croydon

F02: Contract notice

Notice identifier: 2024/S 000-006147

Procurement identifier (OCID): ocds-h6vhtk-043ced

Published 26 February 2024, 3:50pm

## **Section I: Contracting authority**

### **I.1) Name and addresses**

London Borough of Croydon

Bernard Weatherill House, 8 Mint Walk

Croydon

#### **Email**

[procurement@croydon.gov.uk](mailto:procurement@croydon.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI62 - Croydon

#### **Internet address(es)**

Main address

[www.croydon.gov.uk](http://www.croydon.gov.uk)

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Advocacy Services

Reference number

LBC/TN/146

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

All age advocacy services  
Lot 1: Adults Statutory Advocacy - 7 year contract  
Lot 2: Adults Non-Statutory Advocacy - 7 year contract  
Lot 3: Childrens Advocacy - 5 year contract

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,770,250

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

### **II.2) Description**

#### **II.2.1) Title**

Adults Statutory Advocacy

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

Main site or place of performance

London Borough of Croydon

#### **II.2.4) Description of the procurement**

- Statutory Independent Mental Capacity Advocacy (IMCA)
- Statutory Independent Advocacy under the Care Act (ICSA)
- Statutory Deprivation of Liberty Standards (DoLS)

conducted by Relevant Person's Representative (RPR) • Statutory NHS Complaints Advocacy • Information, Advice and Guidance (IAG) meeting obligations under section 4 of the Care Act, outwardly advertised as "Community Advocacy." • Community DoLS-Rule 1.2 Rep • Learning Disability General Advocacy Self-Referral

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

### **II.2.6) Estimated value**

Value excluding VAT: £884,898

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Adults Non-Statutory Advocacy

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

Main site or place of performance

London Borough of Croydon

### **II.2.4) Description of the procurement**

- STATUTORY INDEPENDENT MENTAL HEALTH ADVOCACY (IMHA)• MENTAL HEALTH GENERAL ADVOCACY

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

### **II.2.6) Estimated value**

Value excluding VAT: £1,551,102

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Childrens Advocacy

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKI62 - Croydon

### **II.2.4) Description of the procurement**

provision of an advocacy service for children in need of help and protection, children looked after and care experienced people within the London Borough of Croydon. The Council aims to provide high quality care to Croydon's Children Looked After (CLA), Care Experience People (CEP) and vulnerable children in need of help and protection with the over-riding priority of ensuring that they have a voice, they are enabled to reach their full potential and have their overall needs met effectively. The provision of the children's advocacy services

will ensure that the Council meets its statutory duty and supports the delivery of mandatory response to the Ofsted Improvement Plan.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

### **II.2.6) Estimated value**

Value excluding VAT: £508,250

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Available within the procurement documentation.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As stated within the Procurement Documents.



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 March 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

25 March 2024

Local time

12:00pm

Place

[in-tendorganiser.co.uk](https://in-tendorganiser.co.uk)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 5 years time approximately for Lot 3; 7 years time approximately for Lots 1 & 2

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

HM Courts and Tribunal Service Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Telephone

+44 2079476000

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

HM Courts and Tribunal Service Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The deadline for review procedures is in line with PCR 2015.

### **VI.4.4) Service from which information about the review procedure may be obtained**

HM Courts and Tribunal Service Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom