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Tender

Advocacy Services

London Borough of Croydon

F02: Contract notice

Notice identifier: 2024/S 000-006147

Procurement identifier (OCID): ocds-h6vhtk-043ced

Published 26 February 2024, 3:50pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Croydon

Bernard Weatherill House, 8 Mint Walk

Croydon

Email

procurement@croydon.gov.uk

Country

United Kingdom

NUTS code

UKI62 - Croydon

Internet address(es)

Main address

www.croydon.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/croydontenders.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Services

Reference number

LBC/TN/146

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

All age advocacy servicesLot 1: Adults Statutory Advocacy - 7 year contractLot 2: Adults Non-Statutory Advocacy - 7 year contractLot 3: Childrens Advocacy - 5 year contract

II.1.5) Estimated total value

Value excluding VAT: £2,770,250

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for one lot only

II.2) Description

II.2.1) Title

Adults Statutory Advocacy

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

Main site or place of performance

London Borough of Croydon

II.2.4) Description of the procurement

• Statutory Independent Mental Capacity Advocacy (IMCA) • Statutory Independent Advocacy under the Care Act (ICSA) • Statutory Deprivation of Liberty Standards (DoLS) conducted by Relevant Person's Representative (RPR) • Statutory NHS Complaints Advocacy • Information, Advice and Guidance (IAG) meeting obligations under section 4 of the Care Act, outwardly advertised as "Community Advocacy." • Community DoLS-Rule 1.2 Rep • Learning Disability General Advocacy Self-Referral

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £884,898

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Adults Non-Statutory Advocacy

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

Main site or place of performance

London Borough of Croydon

II.2.4) Description of the procurement

- STATUTORY INDEPENDENT MENTAL HEALTH ADVOCACY (IMHA)• MENTAL HEALTH GENERAL ADVOCACY

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £1,551,102

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Childrens Advocacy

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI62 - Croydon

II.2.4) Description of the procurement

provision of an advocacy service for children in need of help and protection, children looked after and care experienced people within the London Borough of Croydon. The Council aims to provide high quality care to Croydon's Children Looked After (CLA), Care Experience People (CEP) and vulnerable children in need of help and protection with the over-riding priority of ensuring that they have a voice, they are enabled to reach their full potential and have their overall needs met effectively. The provision of the children's advocacy services will ensure that the Council meets its statutory duty and supports the delivery of mandatory response to the Ofsted Improvement Plan.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

II.2.6) Estimated value

Value excluding VAT: £508,250

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Available within the procurement documentation.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As stated within the Procurement Documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 March 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

25 March 2024

Local time

12:00pm

Place

in-tendorganiser.co.uk

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 5 years time approximately for Lot 3;
7 years time approximately for Lots 1 & 2

VI.4) Procedures for review

VI.4.1) Review body

HM Courts and Tribunal Service Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Telephone

+44 2079476000

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

HM Courts and Tribunal Service Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The deadline for review procedures is in line with PCR 2015.

VI.4.4) Service from which information about the review procedure may be obtained

HM Courts and Tribunal Service Tribunal Service

Royal Courts of Justice, The Strand

London

WC2A

Country

United Kingdom