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Contract

## **Installation, supply and maintenance of Customer Information Notice Labels**

Transport for London

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-006129

Procurement identifier (OCID): ocds-h6vhtk-0392c6

Published 26 February 2024, 2:43pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

#### **Contact**

Deepa Halai

#### **Email**

[deepahalai@tfl.gov.uk](mailto:deepahalai@tfl.gov.uk)

#### **Telephone**

+44 7510500312

#### **Country**

United Kingdom

**Region code**

UKI - London

**Justification for not providing organisation identifier**

Sole trader

**Internet address(es)**

Main address

[www.tfl.gov.uk](http://www.tfl.gov.uk)

**I.6) Main activity**

Other activity

Printing

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Installation, supply and maintenance of Customer Information Notice Labels

Reference number

tfl\_scp\_002336

#### **II.1.2) Main CPV code**

- 79820000 - Services related to printing

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Installation and Maintenance of Bus Customer Information Notice LabelsContract Notice

Transport for London (TfL) requires a service for the installation, supply, maintenance, and audit for bus labels across TfL's bus fleet. The service provider will maintain accurate, presentable, and consistent signs and notices across a fleet of around 9000 buses, operated by eight bus operating suppliers, across approximately 85 sites. In addition the incumbent will carry out audits across the bus fleet for compliance and garage reports will be made available to TfL.

The contract covers a wide array of customer information notices; not just mandatory legal notices but also TfL specified notices. In addition to internal notices, external notices are also required as well as vehicle wraps on an adhoc basis.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £2,800,000 / Highest offer: £7,000,000 taken into consideration

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

London

### **II.2.4) Description of the procurement**

Installation and Maintenance of Bus Customer Information Notice Labels Contract Notice

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### **II.2.11) Information about options**

Options: Yes

Description of options

2 years + 2 years

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-016547](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

2 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Stewart Signs Limited

Eastleigh Hants

Country

United Kingdom