

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/006107-2021>

Tender

## Home Improvement Service Camden Council

London Borough of Camden

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-006107

Procurement identifier (OCID): ocds-h6vhtk-029f4d

Published 25 March 2021, 3:06pm

The closing date and time has been changed to:

**30 April 2021, 12:00pm**

See the [change notice](#).

## Section I: Contracting authority

### I.1) Name and addresses

London Borough of Camden

5 Pancras Square

London

N1C 4AG

### Contact

David Walsh

### Email

[david.walsh@camden.gov.uk](mailto:david.walsh@camden.gov.uk)

## **Country**

United Kingdom

## **NUTS code**

UKI31 - Camden and City of London

## **National registration number**

n/a

## **Internet address(es)**

Main address

<https://camden.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/28>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=37273&B=LBCAMDEN](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=37273&B=LBCAMDEN)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=37273&B=LBCAMDEN](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=37273&B=LBCAMDEN)

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Improvement Service Camden Council

Reference number

Home Improvement Service

#### **II.1.2) Main CPV code**

- 70333000 - Housing services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The London Borough of Camden ('the Council') is seeking to award a contract for the provision of a Home Improvement Service. The service will support the Our Camden Plan priority of making homes safe, secure and adapted to meet needs of our residents.

The new Home Improvement Service will provide information and advice around a wide range of issues; it will support eligible residents to access Disabled Facilities Grants (DFGs) and other funding to enable major home adaptations. It will also deliver 'handypersons' interventions i.e. minor repairs, maintenance and safety check to vulnerable adults.

The service comes under Chapter 3, Section 7 (Social and Other Specific Services) of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the contract. The procurement process is similar to a one stage tender but has a dialogue stage to clarify elements of the Service.

## **II.1.5) Estimated total value**

Value excluding VAT: £1,400,000

## **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 70331000 - Residential property services

### **II.2.3) Place of performance**

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

London Borough of Camden

### **II.2.4) Description of the procurement**

The London Borough of Camden ('the Council') is seeking to award a contract for the provision of a Home Improvement Service. The service will support the Our Camden Plan priority of making homes safe, secure and adapted to meet needs of our residents. This will enable residents to develop resilience, control and independence allowing individuals to live longer in their own homes.

The contract period will be for a maximum length of seven years. Over this time, it is anticipated that there will be changes to local and national policy, which may require a variation to the specification. This may include changes to Disabled Facilities Grants legislation, the Better Care Fund and hospital discharge processes. Such variations may require an increase or decrease to the Contract Price during the life of the contract.

The service comes under Chapter 3, Section 7 (Social and Other Specific Services) of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the Contracts.

The award procedure to be used is set out in these Instructions to Tenderers and the

contract will be awarded on the basis of the most economically advantageous tender. The procurement process is similar to a one stage tender but has a dialogue stage to clarify elements of the service where the delivery of improved outcomes will need a partnership approach from the Council and the provider. The purpose of the dialogue is for the Council to clarify any changes needed to the Specification in relation to the role the Council will play in the delivery of the outcomes being discussed during the dialogue. The dialogue process will also enable the Tenderer to identify modifications to be made to their approach to delivering the areas of the Service discussed during the dialogue stage. Following the dialogue stage tenderers will submit a final tender.

Please note the contract will be for an initial period of four years with the option to extend, at the sole discretion of the council, for one period of two years and one period of one year.

### **II.2.6) Estimated value**

Value excluding VAT: £1,400,000

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

84

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

Please refer to the Instructions to Tender which can be found on EU Supply at no cost

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

See tender documents

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Procedure involving negotiation

#### **IV.1.11) Main features of the award procedure**

the award procedure will conform to Camden Council's standing orders.

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

28 April 2021

Local time

12:00pm

Changed to:

Date

30 April 2021

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cabinet Office

Whitehall

London

SW1A 2AS

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution (CEDR)

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Camden Council

5 Pancras Square

London

N1C4AG



Country

United Kingdom