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Tender

Home Improvement Service Camden Council

London Borough of Camden

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2021/S 000-006107

Procurement identifier (OCID): ocids-h6vhtk-029f4d

Published 25 March 2021, 3:06pm

The closing date and time has been changed to:

30 April 2021, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

London Borough of Camden

5 Pancras Square

London

N1C 4AG

Contact

David Walsh

Email

david.walsh@camden.gov.uk

Country

United Kingdom

NUTS code

UKI31 - Camden and City of London

National registration number

n/a

Internet address(es)

Main address

<https://camden.gov.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/28>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=37273&B=LBCAMDEN

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=37273&B=LBCAMDEN

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Home Improvement Service Camden Council

Reference number

Home Improvement Service

II.1.2) Main CPV code

- 70333000 - Housing services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Camden ('the Council') is seeking to award a contract for the provision of a Home Improvement Service. The service will support the Our Camden Plan priority of making homes safe, secure and adapted to meet needs of our residents.

The new Home Improvement Service will provide information and advice around a wide range of issues; it will support eligible residents to access Disabled Facilities Grants (DFGs) and other funding to enable major home adaptations. It will also deliver 'handypersons' interventions i.e. minor repairs, maintenance and safety check to vulnerable adults.

The service comes under Chapter 3, Section 7 (Social and Other Specific Services) of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the contract. The procurement process is similar to a one stage tender but has a dialogue stage to clarify elements of the Service.

II.1.5) Estimated total value

Value excluding VAT: £1,400,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 70331000 - Residential property services

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

London Borough of Camden

II.2.4) Description of the procurement

The London Borough of Camden ('the Council') is seeking to award a contract for the provision of a Home Improvement Service. The service will support the Our Camden Plan priority of making homes safe, secure and adapted to meet needs of our residents. This will enable residents to develop resilience, control and independence allowing individuals to live longer in their own homes.

The contract period will be for a maximum length of seven years. Over this time, it is anticipated that there will be changes to local and national policy, which may require a variation to the specification. This may include changes to Disabled Facilities Grants legislation, the Better Care Fund and hospital discharge processes. Such variations may require an increase or decrease to the Contract Price during the life of the contract.

The service comes under Chapter 3, Section 7 (Social and Other Specific Services) of the Public Contracts Regulations 2015. Under Regulation 76, the Council may determine the procedure to be applied in connection with the award of the Contracts.

The award procedure to be used is set out in these Instructions to Tenderers and the contract will be awarded on the basis of the most economically advantageous tender. The procurement process is similar to a one stage tender but has a dialogue stage to clarify elements of the service where the delivery of improved outcomes will need a partnership approach from the Council and the provider. The purpose of the dialogue is for the Council to clarify any changes needed to the Specification in relation to the role the Council will play in the delivery of the outcomes being discussed during the dialogue. The dialogue process will also enable the Tenderer to identify modifications to be made to their approach to delivering the areas of the Service discussed during the dialogue stage.

Following the dialogue stage tenderers will submit a final tender.

Please note the contract will be for an initial period of four years with the option to extend, at the sole discretion of the council, for one period of two years and one period of one year.

II.2.6) Estimated value

Value excluding VAT: £1,400,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

84

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please refer to the Instructions to Tender which can be found on EU Supply at no cost

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Procedure involving negotiation

IV.1.11) Main features of the award procedure

the award procedure will conform to Camden Council's standing orders.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

28 April 2021

Local time

12:00pm

Changed to:

Date

30 April 2021

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

Whitehall

London

SW1A 2AS

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution (CEDR)

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Camden Council

5 Pancras Square

London

N1C4AG

Country

United Kingdom

