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Award

Telecare Services

Redcar & Cleveland Borough Council

F15: Voluntary ex ante transparency notice

Notice identifier: 2024/S 000-006102

Procurement identifier (OCID): ocids-h6vhtk-043cce

Published 26 February 2024, 1:16pm

Section I: Contracting authority/entity

I.1) Name and addresses

Redcar & Cleveland Borough Council

Redcar & Cleveland House, Kirkleatham Street

Redcar

TS10 1RT

Contact

Debbie Seaman

Email

debbie.seaman@redcar-cleveland.gov.uk

Telephone

+44 1642774774

Country

United Kingdom

Region code

UKC12 - South Teesside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.redcar-cleveland.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Telecare Services

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Redcar & Cleveland Borough Council is proposing to enter into a contract for a period of 12 months for the provision of telecare services, to include telecare monitoring and

response (including mobile emergency response) service, the purchase, storage, stock management, installation and routine testing of assistive technology equipment and completion of digital switchover for 1500 service users.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £995,000

II.2) Description

II.2.2) Additional CPV code(s)

- 35121700 - Alarm systems
- 79711000 - Alarm-monitoring services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

Main site or place of performance

Redcar and Cleveland

II.2.4) Description of the procurement

Provision of a Telecare monitoring and response service (including mobile emergency response), the purchase, storage, stock management, installation and routine testing of assistive technology equipment and completion of digital switchover for 1500 service users.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Redcar & Cleveland Borough Council intends to award a contract for the provision of telecare services for 12 months, commencing 1 April 2024, to include a telecare monitoring and response service (including mobile emergency response), the purchase, storage, stock management, installation and routine testing of assistive technology equipment and completion of digital switchover for 1500 service users, as it believes Regulation 32(b)(ii) applies:

(b) where the works, supplies or services can be supplied only by a particular economic operator for any of the following reasons:-

(ii) competition is absent for technical reasons.

The Regulation applies as no other telecare solution can provide the Council's requirements in full:

1. Provide stability of the current service whilst completing the digital switchover and enable the Council to carry out a competitive tender process during this period.
2. Digital solution requiring no modification when Open Reach replace/switch off the analogue PSTN.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Title

Telecare Services

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

26 February 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Beyond Housing Limited

14 Ennis Square

Redcar

TS10 5JR

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

RS007814

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Initial estimated total value of the contract/lot/concession: £995,000

Total value of the contract/lot/concession: £995,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Redcar and Cleveland Borough Council

Kirkleatham Street

Redcar

TS10 1RT

Country

United Kingdom

Internet address

www.redcar-cleveland.gov.uk

VI.4.4) Service from which information about the review procedure may be obtained

Redcar and Cleveland Borough Council

Kirkleatham Street

Redcar

TS10 1RT

Country

United Kingdom

Internet address

www.redcar-cleveland.gov.uk