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Contract

Welfare Benefits and Debt Advice Service

Birmingham City Council

F03: Contract award notice

Notice identifier: 2022/S 000-006090

Procurement identifier (OCID): ocds-h6vhtk-02f035

Published 4 March 2022, 5:29pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

Email

etendering@birmingham.gov.uk

Telephone

+44 1214648000

Fax

+44 1213037322

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Welfare Benefits and Debt Advice Service

Reference number

P0823

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for the provision of Welfare benefits, debt advice and tribunal representation service as set out in the service specification document. The services have been divided into 3 Lots: I. Face to Face Advice and Area Leadership Role: Four individual geographical contracts for North, South, East, West and Central Birmingham. II. Telephone Advice Service: A city-wide telephone advice service (welfare benefits and debt advice). III. Tribunal Representation Service: Advice and representation at tribunal for any welfare benefit that has an independent right of appeal. Lot Service: Lot 1a - Face-to-Face Advice and Area Leadership Role - North Lot 1b - Face-to-Face Advice and Area Leadership Role - South Lot 1c - Face-to-Face Advice and Area Leadership Role - East Lot 1d - Face-to-Face Advice and Area Leadership Role – West and Central Lot 2 - Telephone Advice – Citywide Lot 3 - Tribunal Representation – Citywide

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,177,500

II.2) Description

II.2.1) Title

Face-to-Face Advice & Area Leadership Role - North

Lot No

1a

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

For the Face to Face Advice & Area Leadership Role, a bidder can bid for all four lots but can only be awarded a maximum of two geographical areas.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face-to-Face Advice & Area Leadership Role - South

Lot No

1b

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

For the Face to Face Advice & Area Leadership Role, a bidder can bid for all four lots but can only be awarded a maximum of two geographical areas.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face-to-Face Advice and Area Leadership Role - East

Lot No

1c

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

For the Face to Face Advice & Area Leadership Role, a bidder can bid for all four lots but can only be awarded a maximum of two geographical areas.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Face-to-Face Advice and Area Leadership Role – West & Central

Lot No

1d

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

For the Face to Face Advice & Area Leadership Role, a bidder can bid for all four lots but can only be awarded a maximum of two geographical areas.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Telephone Advice – Citywide

Lot No

2

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Only one supplier will be appointed for the Telephone Advice.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Tribunal Representation – Citywide

Lot No

3

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

Only one supplier will be appointed for the Tribunal Representation.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026824](#)

Section V. Award of contract

Contract No

P0823

Lot No

1a

Title

Face to Face Advice and Area Leadership Role - North

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 February 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Spitfire Advice and Support Services Ltd

10 High Street, Castle Vale

Birmingham

B35 7PR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £210,000

Total value of the contract/lot: £210,000

Section V. Award of contract

Contract No

P0823

Lot No

1b

Title

Face-to-Face Advice & Area Leadership Role - South

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 February 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Birmingham Citizens Advice Bureau Service Ltd

Gazette Buildings, 168 Corporation Street

Birmingham

B4 6TF

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £210,000

Total value of the contract/lot: £210,000

Section V. Award of contract

Contract No

P0823

Lot No

1c

Title

Face-to-Face Advice & Area Leadership Role - East

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 February 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Birmingham Citizens Advice Bureau Service Ltd

Gazette Buildings, 168 Corporation Street

Birmingham

B4 6TF

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £210,000

Total value of the contract/lot: £210,000

Section V. Award of contract

Contract No

P0823

Lot No

1d

Title

Face-to-Face Advice & Area Leadership Role – West & Central

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 February 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Birmingham Settlement

359-361 Witton Road

Birmingham

B6 6NS

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £210,000

Total value of the contract/lot: £210,000

Section V. Award of contract

Contract No

P0823

Lot No

2

Title

Telephone Advice – Citywide

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 February 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Birmingham Citizens Advice Bureau Service Ltd

Gazette Buildings, 168 Corporation Street

Birmingham

B4 6TF

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £247,500

Total value of the contract/lot: £247,500

Section V. Award of contract

Contract No

P0823

Lot No

3

Title

Tribunal Services – Citywide

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 February 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Spitfire Advice and Support Services Ltd

10 High Street, Castle Vale

Birmingham

B35 7PR

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £90,000

Total value of the contract/lot: £90,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom