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Contract

The Good Shepherd Trust - IT Support Services

The Good Shepherd Trust

F03: Contract award notice

Notice identifier: 2024/S 000-006080

Procurement identifier (OCID): ocds-h6vhtk-03f9cf

Published 26 February 2024, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

The Good Shepherd Trust

Larch Avenue

Guildford

GU1 1JY

Email

Karis.Lucano@tenetservices.com

Telephone

+44 1483910210

Country

United Kingdom

NUTS code

UKJ2 - Surrey, East and West Sussex

Internet address(es)

Main address

<https://www.goodshepherdtrust.org.uk/>

Buyer's address

<https://www.goodshepherdtrust.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Good Shepherd Trust - IT Support Services

Reference number

CA12825 -

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Good Shepherd Trust require an external service provider to fulfil their IT Support Services requirements.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £470,475

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ26 - East Surrey
- UKJ25 - West Surrey
- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Surrey

II.2.4) Description of the procurement

The Good Shepherd Trust require an external service provider to fulfil their IT Support Services requirements. Currently support across the Trust is outsourced to two providers. Further information on the Trust's requirements can be found within the Invitation to Tender and supporting documentation.

II.2.5) Award criteria

Quality criterion - Name: Service Delivery / Weighting: 40.00%

Quality criterion - Name: Customer Care / Weighting: 15.00%

Quality criterion - Name: Added Value / Weighting: 10.00%

Price - Weighting: 35.00%

II.2.11) Information about options

Options: Yes

Description of options

60 month(s) from the commencement date, with 36 initial month(s) and option to extend 2x12 month(s)

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-026089](#)

Section V. Award of contract

Contract No

CA12825

Title

The Good Shepherd Trust - IT Support Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 February 2024

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

eduthing limited

5 Walton Lodge , Bridge Street

Surrey

KT12 1BT

Email

jpenny@eduthing.co.uk

Telephone

+44 2037509796

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

www.eduthing.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £470,475

Section VI. Complementary information

VI.3) Additional information

Section II.3) – dates refer to the initial contract period and do not include the options of any extensions.

Section IV.3.5) – any dates shown are an estimate.

In the first instance, candidates should register with www.multiquote.com and express an interest in the contract, full details of the contract will be available.

The Contracting Authority shall not be under any obligation to accept any tender. The Contracting Authority reserves the right to cancel the entire or parts of the tender, without such an action conferring any right to compensation on the Tenderers.

The Contracting Authority has no liability to settle any cost incurred by the tenderer as a result of the tendering procedure.

VI.4) Procedures for review

VI.4.1) Review body

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

mary.bee@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

M6 6AJ

Email

mary.bee@tenetservices.com

Telephone

+44 7834518948

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The authority will incorporate a minimum 10 calendar day standstill period at the point that information on the award of the contract is communicated to tenderers. If an appeal regarding the award of contract has not been successfully resolved then the Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or are at risk of harm by breach of the rules to take action in the High Court. Any such action must be brought promptly (generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

Tenet Education Services Ltd

Procurement House Unit 23, Leslie Hough Way, Leslie Hough Way

Salford

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