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Contract

Hosted Custody and Case Management System

LANCASHIRE CONSTABULARY

F03: Contract award notice

Notice identifier: 2021/S 000-006071

Procurement identifier (OCID): ocds-h6vhtk-029f29

Published 25 March 2021, 12:12pm

Section I: Contracting authority

I.1) Name and addresses

LANCASHIRE CONSTABULARY

SAUNDERS LANE

Preston

PR45SB

Contact

Jackie Collett

Email

jackie.collett@lancashire.pnn.police.uk

Telephone

+44 1772412889

Country

United Kingdom

NUTS code

UKD4 - Lancashire

Internet address(es)

Main address

www.lancashire.police.uk

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hosted Custody and Case Management System

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

To provide a hosted custody and case management system together with related helpdesk

support for use by the Lancashire Constabulary

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £6,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKD4 - Lancashire

II.2.4) Description of the procurement

Renewal and award of a contract from 1st April 2021 to 31 March 2028 to allow for the provision of

policing and police records management software

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:

- absence of competition for technical reasons

Explanation:

Negotiated without a prior call for competition

The works, supplies or services can be provided only by a particular economic operator for the following reason:

absence of competition for technical reasons

Explanation:

Negotiated procedure without prior publication

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The works, supplies or services can be provided only by a particular economic operator for

the following reason:

-

absence of competition for technical reasons

Explanation:

The Lancashire Constabulary relies on the grounds set out in Regulation 32(2)(b)(ii) (Use of

the negotiated procedure without prior publication) of the Public Contracts Regulations

2015. For technical reasons, the services can be provided only by a particular tenderer,

namely Northgate Public Services (UK) Limited. Northgate is currently providing the

Lancashire Constabulary with a custody and police records management system under a

contract procured in 2015. This contract was procured for a period of 5 years expiring 2021.

The Lancashire Constabulary is undergoing the introduction of additional software

functionality and associated changes included revised pricing and service levels commensurate with the revised requirements to be introduced shortly. The nature of the changes taking place will introduce different processes and will affect the fabric and operation of parts of the Lancashire Constabulary. The Lancashire Constabulary has therefore concluded that a period of stability is required in its policing records management

system, to ensure that these critical services can continue to be delivered with the same personnel and processes in place, in sufficient time as the programme of change is completed. A change of supplier at this stage would introduce significant risk, at a time when there are already a change programme under way. Additional investment will also be made

during this period, to ensure that the services can continue to be delivered to the same standard ensuring policing records and systems are managed accurately and securely. The

Lancashire Police has undertaken a value for money assessment in order to satisfy itself that

the proposed additional 7 year contract renewal of the NPS contract represents value for the

services which are being delivered. These services can only be provided by the present supplier because of the operational constraints and risks associated with a change of supplier during the next critical period.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Hosted Custody and Case Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 March 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NORTHGATE PUBLIC SERVICES (UK) LIMITED

1st Floor Imex Centre 575 Maxted Road

Hemel Hemstead

HP2 7DX

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £6,000,000

Total value of the contract/lot: £5,554,661

Section VI. Complementary information

VI.3) Additional information

VEAT Notice published 12 March 2021

2021/S 000-005064

VI.4) Procedures for review

VI.4.1) Review body

Preston Combined Court Centre (High Court)

Openshaw Place Ringway

Preston

PR1 2LL

Country

United Kingdom