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Planning

## **NCCT42910 Case Management System for Community and Environmental Services**

Norfolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-006063

Procurement identifier (OCID): ocids-h6vhtk-043cbd

Published 26 February 2024, 10:36am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Norfolk County Council

County Hall, Martineau lane

Norwich

NR1 2DH

#### **Email**

[sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH15 - Norwich and East Norfolk

### **Internet address(es)**

Main address

[www.norfolk.gov.uk](http://www.norfolk.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/norfolkcc.aspx/Home>

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NCCT42910 Case Management System for Community and Environmental Services

#### **II.1.2) Main CPV code**

- 48100000 - Industry specific software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Norfolk County Council (NCC) uses a combined case management system to cover key elements of its roles as a minerals and waste planning authority, Highways Authority and Lead Local Flood Authority. NCC is re-procuring its current combined case management system.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UKH15 - Norwich and East Norfolk

### **II.2.4) Description of the procurement**

Norfolk County Council (NCC) uses a combined case management system to cover key elements of its roles as a minerals and waste planning authority, Highways Authority and Lead Local Flood Authority. NCC is re-procuring its current combined case management system. Replacement case management system(s) must be able to manage:- the functions of a Minerals & Waste Planning Authority- the functions of a Lead Local Flood Authority (regulatory and consultee roles)- the functions of a Highway Authority (including Legal Agreements and consultee role)- a Land Charges system- Goods Vehicle Operator Licence- Document storage and retrieval for all areas and should be cloud hosted.

## **II.3) Estimated date of publication of contract notice**

26 February 2024

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Norfolk County Council is interested in discussing its proposed procurement with potential bidders and is hosting one-to-one meetings to discuss a draft outline specification and how potential suppliers' solutions could meet our requirements. Meetings will be held via Teams on 12th, 13th and 14th March. If you are interested in taking part, please email [sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk) quoting NCCT42910 in the subject line, marked for the attention of Claire Dawson, to request a meeting.