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Award

UKG TELESTAFF CLOUD (SaaS)

West Midlands Fire and Rescue Authority

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-006056

Procurement identifier (OCID): ocds-h6vhtk-060ce8 ([view related notices](#))

Published 23 January 2026, 10:09am

Scope

Reference

C5934

Description

This notice is to notify the intention to award a contract to UKG Ltd for UKG Telestaff Cloud, an automated scheduling system to manage shift scheduling and provide notifications of shift availability to Firefighters. The Authority implemented UKG Telestaff in 2023 and now has a requirement to renew the contract.

The contract is for a 3 year period commencing 20 February 2026.

A standstill period will take place prior to the award of the contract from 23 January to 3 February 2026.

Contract 1. UKG TELESTAFF CLOUD

Supplier

- UKG TECHNOLOGY LIMITED

Contract value

- £187,167.77 excluding VAT
- £224,601.32 including VAT

Above the relevant threshold

Award decision date

20 January 2026

Standstill period

- End: 3 February 2026
- 8 working days

Earliest date the contract will be signed

4 February 2026

Contract dates (estimated)

- 20 February 2026 to 19 February 2029
- 3 years

Main procurement category

Goods

CPV classifications

- 48450000 - Time accounting or human resources software package

Contract locations

- UKG3 - West Midlands

Procedure

Procedure type

Direct award

Supplier

UKG TECHNOLOGY LIMITED

- Companies House: 02528089

THE CAPITOL BUILDING, 2ND FLOOR SOUTH WING,

BRACKNELL

RG12 8FZ

United Kingdom

Email: rajinder.bagga@ukg.com

Region: UKJ11 - Berkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. UKG TELESTAFF CLOUD

Contracting authority

West Midlands Fire and Rescue Authority

- Public Procurement Organisation Number: PPTP-2948-MYQP

Fire Service Headquarters, 99 Vauxhall Road

Birmingham

B7 4HW

United Kingdom

Email: procurement@wmfs.net

Website: <https://www.wmfs.net/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government