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Tender

Crisis Cafes

NHS South West - Acutes

F02: Contract notice

Notice identifier: 2025/S 000-006048

Procurement identifier (OCID): ocds-h6vhtk-04e497

Published 20 February 2025, 9:16am

Section I: Contracting authority

I.1) Name and addresses

NHS South West - Acutes

Acute Trusts

Exeter

South west region

Contact

Helen Jaques

Email

helen.jaques@nhs.net

Telephone

+44 1392674060

Country

United Kingdom

Region code

UKK4 - Devon

Internet address(es)

Main address

<https://www.dpt.nhs.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=90301&B=NHSSW

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=90301&B=NHSSW

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crisis Cafes

Reference number

T24-0117

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Devon Partnership NHS Trust is seeking to subcontract the provision of Crisis Cafes within Devon including Torbay and Plymouth.

These will be open to people from Devon who perceive themselves to be in mental health crisis or are at risk of this.

II.1.5) Estimated total value

Value excluding VAT: £4,260,915

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 75200000 - Provision of services to the community
- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

II.2.4) Description of the procurement

Devon Partnership NHS Trust is seeking to subcontract the provision of Crisis Cafes within Devon including Torbay and Plymouth.

These will be open to people from Devon who perceive themselves to be in mental health crisis or are at risk of this.

The Crisis Cafés model will offer a welcoming, safe (psychologically and physically), friendly, compassionate and non-stigmatising environment that people can access particularly outside of traditional working hours i.e. 9am – 5pm.

The provision will support people when they are approaching or experiencing emotional distress or a mental health crisis as defined by the person presenting. The provision will be an integral part of the local community and aligned community based mental health offer.

Individuals will be supported to discuss the nature of the crisis they are experiencing and reduce the crisis or distress being experienced through a range of support including signposting, advice, access to appropriate resources and working with existing care/recovery/safety plans. This support must build on the individual's strengths and enable choice and control and be based on shared decision making. The provision will also ensure that the support provided enables a sustained period of recovery/self management.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,260,915

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

At the end of the 36 month term, there will be one extension option for a further 24 month period.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Criteria stated in the procurement documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 March 2025

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This procurement is being conducted in accordance with Regulation 28 of the Public Contracts Regulations 2015.

The invitation to tender (ITT) documents and additional information is available from CTM e-procurement portal at: <https://uk.eu-supply.com>

Tenders or requests to participate must be submitted electronically via the above address.

VI.4) Procedures for review

VI.4.1) Review body

Devon Partnership NHS Trust

Exeter

Country

United Kingdom