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Tender

## **Crisis Cafes**

NHS South West - Acutes

F02: Contract notice

Notice identifier: 2025/S 000-006048

Procurement identifier (OCID): ocds-h6vhtk-04e497

Published 20 February 2025, 9:16am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

NHS South West - Acutes

Acute Trusts

Exeter

South west region

### **Contact**

Helen Jaques

### **Email**

[helen.jaques@nhs.net](mailto:helen.jaques@nhs.net)

### **Telephone**

+44 1392674060

**Country**

United Kingdom

**Region code**

UKK4 - Devon

**Internet address(es)**

Main address

<https://www.dpt.nhs.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=90301&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=90301&B=NHSSW)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlentrance\\_s.asp?PID=90301&B=NHSSW](https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=90301&B=NHSSW)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Crisis Cafes

Reference number

T24-0117

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Devon Partnership NHS Trust is seeking to subcontract the provision of Crisis Cafes within Devon including Torbay and Plymouth.

These will be open to people from Devon who perceive themselves to be in mental health crisis or are at risk of this.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,260,915

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 75200000 - Provision of services to the community

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

### **II.2.4) Description of the procurement**

Devon Partnership NHS Trust is seeking to subcontract the provision of Crisis Cafes within Devon including Torbay and Plymouth.

These will be open to people from Devon who perceive themselves to be in mental health crisis or are at risk of this.

The Crisis Cafés model will offer a welcoming, safe (psychologically and physically), friendly, compassionate and non-stigmatising environment that people can access particularly outside of traditional working hours i.e. 9am – 5pm.

The provision will support people when they are approaching or experiencing emotional distress or a mental health crisis as defined by the person presenting. The provision will be an integral part of the local community and aligned community based mental health offer.

Individuals will be supported to discuss the nature of the crisis they are experiencing and reduce the crisis or distress being experienced through a range of support including signposting, advice, access to appropriate resources and working with existing care/recovery/safety plans. This support must build on the individual's strengths and enable choice and control and be based on shared decision making. The provision will also ensure that the support provided enables a sustained period of recovery/self management.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £4,260,915

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

At the end of the 36 month term, there will be one extension option for a further 24 month period.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Criteria stated in the procurement documents

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 March 2025

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

This procurement is being conducted in accordance with Regulation 28 of the Public Contracts Regulations 2015.

The invitation to tender (ITT) documents and additional information is available from CTM e-procurement portal at: <https://uk.eu-supply.com>

Tenders or requests to participate must be submitted electronically via the above address.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Devon Partnership NHS Trust

Exeter

Country

United Kingdom