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Tender

## Home Care Services

Warwickshire County Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2025/S 000-006043

Procurement identifier (OCID): ocds-h6vhtk-04e494

Published 20 February 2025, 8:56am

## Section I: Contracting authority

### I.1) Name and addresses

Warwickshire County Council

Shire Hall, Market Square

WARWICK

CV344RL

### Contact

Manjit Nagra

### Email

[manjitnagra@warwickshire.gov.uk](mailto:manjitnagra@warwickshire.gov.uk)

### Telephone

+44 1926412026

**Country**

United Kingdom

**Region code**

UKG13 - Warwickshire

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.warwickshire.gov.uk](http://www.warwickshire.gov.uk)

Buyer's address

[www.warwickshire.gov.uk/procurement](http://www.warwickshire.gov.uk/procurement)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.csw-jets.co.uk](http://www.csw-jets.co.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Home Care Services

Reference number

CSW - 18165

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Council (WCC) is seeking tenders for their Home Care services. The service will be tendered under 2 lots

1 Domiciliary Care Services

2 Community Recovery Services.

#### **II.1.5) Estimated total value**

Value excluding VAT: £395,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Domiciliary Care Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries

### **II.2.4) Description of the procurement**

The aim of this service will be to deliver outcome based, personalised care to customers who have social care needs and may also have health care needs, to enable them and their informal carers to have choice and control over the support they receive, promoting independence while supporting them to achieve positive outcomes in all aspects of their life.

Further details are provided in the Service Specification

### **II.2.6) Estimated value**

Value excluding VAT: £361,000,000

### **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

### **II.2.14) Additional information**

The initial contract term will be for 4 years however the Council reserves the right to extend

the contract by further periods not exceeding 72 months (72 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

## **II.2) Description**

### **II.2.1) Title**

Community Recovery Service (CRS)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKG13 - Warwickshire

Main site or place of performance

Generally within the County Council boundaries of Warwickshire County Council but also may be outside the boundaries

### **II.2.4) Description of the procurement**

To deliver CRS The Provider will also need to have been successful in being awarded a Domiciliary Care Contract under Lot 1 of this procurement exercise to ensure that they have met the Council's criteria to deliver these services. This also helps ensure a CRS provider can balance their activity across the council-purchased domiciliary care market and CRS and ensure that they are fully integrated in the Council's approach.

The Community Recovery Service (CRS) is to support people home from an Acute Hospital setting to enable them to access short-term (up-to 6 weeks) domiciliary care support that will be delivered with a view to reducing their care needs and promoting independence as far as possible, to reduce the level of support needed for long-term services.

### **II.2.6) Estimated value**

Value excluding VAT: £34,000,000

## **II.2.7) Duration of the contract or the framework agreement**

Duration in months

120

## **II.2.14) Additional information**

The initial contract term will be for 4 years however the Council reserves the right to extend the contract by further periods not exceeding 72 months (72 being the maximum available extension period) at the discretion of the Council based on the contract performance of the successful applicant.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.4) Objective rules and criteria for participation**

List and brief description of rules and criteria

All as detailed in the tender documentation.

The Council will undertake its financial assessment of the tendering organisation (and if considered necessary by the Council, any partners within a consortium bid) based on its own

evaluation of the Tenderers most recent 2 years accounts (or if 2 years accounts are not available, equivalent evidence which confirms financial viability). The assessment of accounts will be supported by an independent credit reference report from Creditsafe where this is available. The Council may also impose a Bond or Performance Guarantee on the successful Tenderer

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 April 2025

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

During the course of the contract period the range and scope of these services may be subject to modification and variation to meet the changing needs and requirements of the Council and partners, potential changes in legislation and the changing demands placed on the Council by its customers. These changes may include (but are not limited to): -

- Increases or decreases in funding - this will usually be due to reductions or additions in budget allocations as part of the Council and partners' budget setting processes, It may also be as a consequence of additional funding streams which were unknown at the time of awarding the contract but which are provided to increase the volume of services delivered.
- • Changes in legislation that may for example require the inclusion of new customer groups
- The identification of additional service recipients, not originally captured by the scope of the contract

Opportunities offered by emerging/ new technologies

- Ongoing performance monitoring indicating a change required in allocations made for each service element from the overall funding amount