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Contract

Provision of Social Prescribers

CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2026/S 000-006021

Procurement identifier (OCID): ocds-h6vhtk-06036f

Published 23 January 2026, 9:16am

Section I: Contracting authority

I.1) Name and addresses

CHESHIRE AND WIRRAL PARTNERSHIP NHS FOUNDATION TRUST

Countess of Chester, Health Park, Liverpool Road

Chester

CH21BQ

Email

cwp.contracts@nhs.net

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://cwp.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Social Prescribers

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Citizens Advice Wirral has provided advice to the borough for over 85 years. Over the past 25 years the organisation has provided support in partnership with health providers - over the past 8 years providing social prescribing services in partnership with GP surgeries, community health providers and secondary mental health services.

Citizens Advice Wirral provides free, impartial, confidential advice and social prescribing service to help improve lives. The services provided by Citizens Advice Wirral improves client's mental health, improves their finances, results in better housing, prevents homelessness, reduces social isolation and helps people to feel more in control of their lives.

Citizens Advice Wirral also provides bespoke services to specific groups who have more complex needs including people who are affected by addictions including drugs, alcohol and gambling, people who are perpetrators of victims of crime, people who are at end of life and people from specific group who need bespoke support such as people for whom English isn't their first language, people with a learning disability, people with low literacy and numeracy skills including low digital skills and older people.

The experience gained through person-centred social prescribing service, information, advice and casework services commissioned by Wirral Borough Council and NHS providers including CWP, means they are well placed to deliver this service. They understand how to engage with disadvantaged communities, have the experience, knowledge and tools to provide specialist solutions to finance and practical issues and experience of dealing with clients who have or have been affected by mental health challenges.

Citizens Advice Wirral has strong links to the local system including Wirral Council - including Housing Teams, NHS organisations - including GP Practices (via the commissioned social prescribing service) and other community/VCFSE partnerships.

Citizens Advice Wirral is the only commissioned service providing this offer across the borough and CWP want to maintain that consistency and expertise of staff. Patients are aware of the referral process as are CWP staff.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £205,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Wirral CAB supports Wirral Access, CMHT and EIT.

The primary reasons for referral into the service includes support with:

Housing issues

Financial issues (including application to PIP, managing debts, navigating social welfare services, transfer to universal credit, general money management.)

Health and community support (social isolation, managing a long-term health condition, access to wider information and advice).

This contract has been in place since December 2020 and has been subject to annual reviews which do not offer the provider sustainability and reduce scope for development.

A break in service would be detrimental to CWP patients' recovery, as many CWP patients have practical issues that the clinical workforce is unable to support. We know a holistic approach benefits people in terms of recovery and wellbeing.

Regular contract meetings are established. No service delivery issues, concerns re. meeting KPIs or risks have been raised throughout the duration of this contract.

01/04/2026 to 30/09/2028 - £205,000

II.2.5) Award criteria

Quality criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 20

Price - Weighting: 20

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

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IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2026/S 000-002152](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Wirral Citizens Advice Bureau

Wirral

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

Registered number 05322034, charity registration number 1109156

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £205,000

Total value of the contract/lot: £205,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Independent Patient Choice and Procurement Panel

London

Country

United Kingdom